Regulatory Information

FCC Information
FCC compliance: This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement
This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC.

2002/96/EC (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.
Thank you for purchasing our product. If there is any question or request, please do not hesitate to contact dealer.

This manual is applicable to the following models:
LV-D1104CW, LV-D1108CW, LV-D1116CW

This manual may contain several technically incorrect places or printing errors, and the content is subject to change without notice. The updates will be added into the new version of this manual. We will readily improve or update the products or procedures described in the manual.
Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:

• Ensure unit is installed in a well-ventilated, dust-free environment.
• Unit is designed for indoor use only.
• Keep all liquids away from the device.
• Ensure environmental conditions meet factory specifications.
• Ensure unit is properly secured to a rack or shelf. Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.
• Use the device in conjunction with an UPS if possible.
• Power down the unit before connecting and disconnecting accessories and peripherals.
• A factory recommended HDD should be used for this device.
• Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.
**Product Key Features**

**General**
- PAL/NTSC adaptive video inputs.
- H.264 video compression with high reliability and superior definition.
- Encoding at up to WD1 (PAL: 960×576, NTSC: 960×480) resolution
- Each channel supports dual-stream.
- Independent configuration for each channel, including resolution, frame rate, bit rate, image quality, etc.
- Input and output video quality is configurable.
- Normal and event recording parameters configurable per individual camera.
- Encoding for audio/video composite stream or video stream; audio and video synchronization during composite stream encoding.
- Watermark technology.

**Local Monitoring**
- Simultaneous HDMI/VGA and CVBS outputs.
- HDMI/VGA output at up to 1920×1080P resolution.
- 1/4/6/8/9/16-division live view is supported, and the display sequence of screens is adjustable.
- Live view screen can be switched in group, and manual switch and automatic cycle view is also provided, the interval of automatic cycle can be adjusted.
- Quick setting menu is provided for live view.
- The selected live view channel can be shielded.
- Motion detection, tamper-proof, video exception and video loss alarm functions.
- Privacy mask.
- Multiple PTZ protocols supported; setting and calling of PTZ preset, patrol and pattern.
- Zooming in by clicking the mouse and PTZ tracing by dragging mouse.

**HDD Management**
- 1 SATA hard disk can be connected to LV-D2104CS, LV-D2108CS and LV-D2116CS models, with a maximum of 4TB storage capacity for each disk.
- HDD group management.
- Support HDD standby function.
- HDD property: redundancy, read-only, read/write (R/W).
- HDD quota management; different capacity can be assigned to different channel.

**Recording and Playback**
- Holiday recording schedule configuration.
- Normal and event video encoding parameters.
- Multiple recording types: manual, normal, motion.
- 8 recording time periods with separated recording types.
- Pre-record and post-record for motion detection for recording, and pre-record time for schedule and manual recording.
- Searching record files by event.
- Customization of tags, searching and playing back by tags.
- Locking and unlocking record files.
- Local redundant recording.
- Searching and playing back record files by channel number, recording type, start time, end time, etc.
- Smart search for the selected area in the video.
• Zooming in when playback.
• Playing reversely.
• Support pause, speed up, speed down, skip forward, and skip backward when playback, locating by dragging the mouse.
• 4/8/16-ch synchronous playback.

Backup
• Export video clips when playback.
• Management and maintenance of backup devices.

Other Local Functions
• Three-level user management; admin user is allowed to create many operating accounts and define their operating permission, which includes the limit to access any channel.
• Operation, exceptions and log recording and searching.
• Import and export of device configuration information.

Network Functions
• 1 self-adaptive 10M/100M network interface
• IPv6 is supported.
• TCP/IP protocol, PPPoE, DHCP, DNS, DDNS, RTSP, NTP, SADP, SMTP, SNMP, UPnP™, NFS, and iSCSI are supported.
• TCP, UDP and RTP for unicast.
• Remote search, playback, download, locking and unlocking of the record files, and downloading files broken transfer resume.
• Remote parameters setup; remote import/export of device parameters.
• Remote viewing of the device status, system logs and alarm status.
• Remote locking and unlocking of control panel and mouse.
• Remote HDD formatting and program upgrading.
• Remote system restart.
• RS-485 transparent channel transmission.
• Remotely start/stop recording.
• Upgrade by remote FTP server.
• Remote PTZ control.
• Two-way audio and voice broadcasting.
• Embedded WEB server.

Development Scalability:
• SDK for Windows and Linux system.
• Source code of application software for demo.
• Development support and training for application system.
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</table>
Chapter 1  Introduction
1.1 Front Panel

The front panel is shown below:

![Figure 1.1 Front Panel](image)

Table 1.1 Description of Panel

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Function Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td><img src="image" alt="Indicator" /></td>
<td>Indicator turns red when DVR is powered up.</td>
</tr>
<tr>
<td>2</td>
<td><img src="image" alt="Indicator" /></td>
<td>Indicator lights in red when data is being read from or written to HDD.</td>
</tr>
<tr>
<td>3</td>
<td><img src="image" alt="Indicator" /></td>
<td>Indicator blinks blue when network connection is functioning properly.</td>
</tr>
</tbody>
</table>
1.2 IR Remote Control Operations

The device may also be controlled with the included IR remote control, shown in Figure 1.4. *Note:* Batteries (2×AAA) must be installed before operation.

![Figure 1.2 Remote Control](image)

**Table 1.2 Description of the IR Remote Control Buttons**

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>POWER</td>
<td>Power on/off the device.</td>
</tr>
<tr>
<td>2</td>
<td>DEV</td>
<td>Enables/Disables Remote Control.</td>
</tr>
<tr>
<td>3</td>
<td>Alphanumeric Buttons</td>
<td>Switching to the corresponding channel in Live view or PTZ Control mode.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Inputting numbers and characters in Edit mode.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Switching between different channels in All-day Playback mode.</td>
</tr>
<tr>
<td>4</td>
<td>EDIT Button</td>
<td>Editing text fields. When editing text fields, it will also function as a</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Backspace button to delete the character in front of the cursor.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>On checkbox fields, pressing the EDIT button will <em>tick</em> the checkbox.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>In Playback mode, it can be used to generate video clips for backup.</td>
</tr>
<tr>
<td>5</td>
<td>A Button</td>
<td>Switching between input methods (upper and lowercase alphabet, symbols and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>numeric input).</td>
</tr>
<tr>
<td>6</td>
<td>REC Button</td>
<td>Entering the Manual Record settings menu.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>In PTZ control settings, press the REC button and then you can call a</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PTZ preset by pressing Numeric button.</td>
</tr>
<tr>
<td>7</td>
<td>PLAY Button</td>
<td>Entering the All-day Playback menu.</td>
</tr>
<tr>
<td>No.</td>
<td>Name</td>
<td>Description</td>
</tr>
<tr>
<td>-----</td>
<td>-----------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>8</td>
<td>INFO Button</td>
<td>Reserved.</td>
</tr>
<tr>
<td>9</td>
<td>VOIP/MON Button</td>
<td>Selecting all items on the list; In live view or playback mode, it can be used to switch between main and auxiliary video output.</td>
</tr>
<tr>
<td>10</td>
<td>MENU Button</td>
<td>Back to the Main menu (after successful login).</td>
</tr>
<tr>
<td>11</td>
<td>PREV Button</td>
<td>Switching between single screen and multi-screen mode.</td>
</tr>
<tr>
<td>12</td>
<td>DIRECTION/ENTER Buttons</td>
<td>Navigating between different fields and items in menus. In Playback mode, the Up and Down button are used to speed up and slow down the playing of recorded video. The Left and Right button will select the recorded video of 30 reverse and 30s forward. In live view mode, these buttons can be used to cycle through channels.</td>
</tr>
<tr>
<td>13</td>
<td>PTZ Button</td>
<td>Enter the PTZ Control mode.</td>
</tr>
<tr>
<td>14</td>
<td>ESC Button</td>
<td>Back to the previous menu Pressing for arming/disarming the DVR in Live View mode.</td>
</tr>
<tr>
<td>15</td>
<td>RESERVED</td>
<td>Reserved.</td>
</tr>
<tr>
<td>16</td>
<td>F1 Button</td>
<td>Selecting all items on the list when used in a list field. In PTZ Control mode, it will turn on/off PTZ light.</td>
</tr>
<tr>
<td>17</td>
<td>PTZ Control Buttons</td>
<td>Adjusting the iris, focus and zoom of a PTZ camera.</td>
</tr>
<tr>
<td>18</td>
<td>F2 Button</td>
<td>Cycle through tab pages.</td>
</tr>
</tbody>
</table>

**Troubleshooting Remote Control:**

*Note:* Make sure you have installed batteries properly in the remote control. And you have to aim the remote control at the IR receiver on the front panel.

If there is no response after you press any button on the remote, follow the procedure below to troubleshoot.

**Steps:**
1. Go to Menu > Configuration > General > More Settings by operating the mouse.
2. Check and remember the device No. The default No. is 255. This device No. is valid for all the IR remote controls.
3. Press the DEV button on the remote control.
4. Enter the device No. from step 2.
5. Press the ENTER button on the remote.

If the remote control is operating properly, but there is still no response from the remote, please check the following:
1. Batteries are installed correctly and the polarities of the batteries are not reversed.
2. Batteries are fresh and not out of charge.
3. IR receiver is not obstructed.

If the remote still can’t function properly, please change a remote and try again, or contact the device provider.
1.3 USB Mouse Operation

A regular 3-button (Left/Right/Scroll-wheel) USB mouse can also be used with this device. To use a USB mouse:

1. Plug USB mouse into one of the USB interfaces on the front panel of the device.
2. The mouse should automatically be detected. If in a rare case that the mouse is not detected, the possible reason may be that the two devices are not compatible, please refer to the recommended device list from your provider.

The operation of the mouse:

<table>
<thead>
<tr>
<th>Name</th>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Left-Click</td>
<td>Single-Click</td>
<td>Live view: Select channel and show the quick set menu. Menu: Select and enter.</td>
</tr>
<tr>
<td></td>
<td>Double-Click</td>
<td>Live view: Switch single-screen and multi-screen.</td>
</tr>
<tr>
<td>Right-Click</td>
<td>Single-Click</td>
<td>Live view: Show menu. Menu: Exit current menu to upper level menu.</td>
</tr>
<tr>
<td>Scroll-Wheel</td>
<td>Scrolling up</td>
<td>Live view: Previous screen. Right-click Menu: Previous item.</td>
</tr>
<tr>
<td></td>
<td>Scrolling down</td>
<td>Live view: Next screen. Right-click Menu: Next item.</td>
</tr>
</tbody>
</table>
1.4 Input Method Description

![Soft Keyboard](image)

Figure 1.3 Soft Keyboard

Description of the buttons on the soft keyboard:

<table>
<thead>
<tr>
<th>Icons</th>
<th>Description</th>
<th>Icons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>Numbers</td>
<td>Lowercase/Uppercase</td>
<td>Space</td>
</tr>
<tr>
<td>Symbols</td>
<td>Backspace</td>
<td>Enter</td>
<td>Exit</td>
</tr>
</tbody>
</table>
1.5 Rear Panel

LV-D1108CW:

![Figure 1.4 Rear Panel of LV-D2104CS](image)

**Note:** The LV-D1104CW provides 4 video input interfaces and the LV-D1116CW provides 16 video input interfaces on the rear panel.

<table>
<thead>
<tr>
<th>No.</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>VIDEO IN</td>
<td>BNC connector for analog video input.</td>
</tr>
<tr>
<td>2</td>
<td>VIDEO OUT</td>
<td>BNC connector for video output.</td>
</tr>
<tr>
<td>3</td>
<td>HDMI Interface</td>
<td>Connects HDMI cable.</td>
</tr>
<tr>
<td>4</td>
<td>AUDIO IN</td>
<td>RCA connector for audio input.</td>
</tr>
<tr>
<td>5</td>
<td>LAN Interface</td>
<td>RJ45 10M / 100M Ethernet interface.</td>
</tr>
<tr>
<td>6</td>
<td>GND</td>
<td>Ground(needs to be connected when DVR starts up)</td>
</tr>
<tr>
<td>7</td>
<td>VGA</td>
<td>DB15 connector for VGA output. Display local video output and menu.</td>
</tr>
<tr>
<td>8</td>
<td>AUDIO OUT</td>
<td>RCA connector for audio output.</td>
</tr>
<tr>
<td>9</td>
<td>USB Interface</td>
<td>Connects USB mouse or USB flash memory devices.</td>
</tr>
<tr>
<td>10</td>
<td>12V</td>
<td>12VDC power supply.</td>
</tr>
<tr>
<td>1</td>
<td>VIDEO IN</td>
<td>BNC connector for analog video input.</td>
</tr>
<tr>
<td>2</td>
<td>VIDEO OUT</td>
<td>BNC connector for video output.</td>
</tr>
</tbody>
</table>
1.6 Starting Up and Shutting Down the Device

*Purpose:* Proper startup and shutdown procedures are crucial to expanding the life of the device.

**Before you start:** Check that the voltage of the extra power supply is the same with the device’s requirement, and the ground connection is working properly.

**Starting up the device:**

**Steps:**

1. Check the power supply is plugged into an electrical outlet. It is HIGHLY recommended that an Uninterruptible Power Supply (UPS) be used in conjunction with the device.
2. Press the **POWER** button on the rear panel. The Power indicator LED should turn green indicating that the unit begins to start up.

**Shutting down the device:**

**Steps:**

1. Enter the Shutdown menu.
   
   Menu > Shutdown

2. Click the **Shutdown** button to enter the following dialog box:

   ![Figure 1.7 Dialog Box for Shutdown](image)

3. Click the **Yes** button. The following message box pops up:

   ![Figure 1.8 Message Box for Power Off](image)

4. Turn off the power switch on the rear panel of DVR.

**Rebooting the device** In the Shutdown menu (Figure 1.6), you can also click **Reboot** to reboot the device.
Chapter 1 Getting Started
By default, the Setup Wizard starts once the device has loaded, as shown in Figure 2.1.

![Figure 2.1 Start Wizard Interface](image)

Operating the Setup Wizard:

1. The Start Wizard can walk you through some important settings of the device. If you don’t want to use the Start Wizard at that moment, click **Exit**. You can also choose to use the Start Wizard next time by leaving the “Start wizard when device starts?” checkbox checked.

2. Click **Next** on the Wizard window to enter the **Login** window, as shown in Figure 2.2.

![Figure 2.2 Login Window](image)

3. Enter the admin password. By default, the password is 12345.

4. To change the admin password, check the **New Admin Password** checkbox. Enter the new password and confirm the password in the given fields.

5. Click **Next** to enter the date and time settings window, as shown in Figure 2.3.

![Figure 2.3 Date and Time Settings](image)

6. After the time settings, click **Next** which takes you to the Network Start Wizard window, as shown in Figure 2.4.
7. Click Next to enter the **HDD Management** window.

8. To initialize the HDD, select the HDD and click Init. Initialization removes all the data saved in the HDD.

9. Click Next to enter the **Record Settings** window.

10. Click Copy to copy the settings to other channels, as shown in Figure 2.7.
11. Click **OK** to complete the start wizard settings.
Chapter 2  Live View
3.1 Introduction of Live View

Live view shows you the video image getting from each camera in real time. The device automatically enters Live View mode when powered on. It is also at the very top of the menu hierarchy, thus pressing the ESC many times (depending on which menu you’re on) brings you to the Live View mode.

Live View Icons
In the live view mode, there are icons at the right top of the screen for each channel, showing the status of the record and alarm in the channel, so that you can know whether the channel is recorded, or whether there are alarms occur as soon as possible.

<table>
<thead>
<tr>
<th>Icons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Icon" /></td>
<td>Alarm (video loss, tampering, motion detection or sensor alarm)</td>
</tr>
<tr>
<td><img src="image2" alt="Icon" /></td>
<td>Record (manual record, schedule record, motion detection or alarm triggered record)</td>
</tr>
</tbody>
</table>
3.2 Operations in Live View Mode

In live view mode, the following functions can be realized:

- **Single Screen**: showing only one screen on the monitor.
- **Multi-screen**: showing multiple screens on the monitor simultaneously.
- **Auto-switch**: the screen is auto switched to the next one. And you must set the dwell time for each screen on the configuration menu before enabling the auto-switch. Menu>Configuration>Live View>Dwell Time.
- **All-day Playback**: play back the recorded videos for current day.
- **Start Recording**: start all-day normal recording or motion detection recording for all channels.
- **Aux/Main output switch**: the DVR will check the connection of the output interfaces to define the main and auxiliary output interfaces. When both HDMI and VGA are connected, or either one is connected, it is used as the auxiliary video output for live view, recording and PTZ controls; When both HDMI and VGA are not connected, it is used as the main video output for live view playback, recording, PTZ control and menu operations.

When the aux output is enabled, you can do some basic operation on the live view mode for the Aux output, while no operation is allowed for the main output.

3.2.1 Using the Mouse in Live View

In the live view mode, use the mouse to right-click on the window to access the following menu:

![Figure 3.1 Right-click Menu](image)

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Menu</td>
<td>Enter the main menu of the system by right-clicking the mouse.</td>
</tr>
<tr>
<td>Single Screen</td>
<td>Switch to the single full screen by choosing channel number from the dropdown list.</td>
</tr>
<tr>
<td>Multi-screen</td>
<td>Adjust the screen layout by choosing from the dropdown list.</td>
</tr>
<tr>
<td>Previous Screen</td>
<td>Switch to the previous screen.</td>
</tr>
<tr>
<td>Next Screen</td>
<td>Switch to the next screen.</td>
</tr>
<tr>
<td>Start/Stop</td>
<td>Enable/disable the auto-switch of the screens.</td>
</tr>
<tr>
<td>Auto-switch</td>
<td><strong>Note</strong>: The <em>dwell time</em> of the live view configuration must be set before using Start</td>
</tr>
</tbody>
</table>
3.2.2 Quick Setting Toolbar in Live View Mode

On the screen of each channel, there is a quick setting toolbar which shows when you right-click mouse on the camera.

![Quick Settings Toolbar](image)

**Figure 3.2 Quick Settings Toolbar**

<table>
<thead>
<tr>
<th>Icons</th>
<th>Description</th>
<th>Icons</th>
<th>Description</th>
<th>Icons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎬</td>
<td>Enable/Disable Manual Record</td>
<td>🎬</td>
<td>Instant Playback</td>
<td>🎬</td>
<td>Mute/Audio on</td>
</tr>
<tr>
<td>🎬</td>
<td>PTZ Control</td>
<td>🎬</td>
<td>Digital Zoom</td>
<td>🎬</td>
<td>Image Settings</td>
</tr>
<tr>
<td>🎬</td>
<td>Close</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Instant Playback**

Instant Playback only shows the record in last five minutes. If no record is found, it means there is no record during the last five minutes.

**Digital Zoom**

Digital Zoom can zoom in the selected area to the full screen. You can left-click and draw to select the area for zooming in, as shown in Figure 3.3.
Image Settings

Image Settings icon can be selected to enter the Image Settings menu.

Steps:
1. Set the period of a day for configuring independent image parameters so as to satisfy different light conditions, e.g., daylight and night time. Two periods can be configured. When you have configured Period 1, the Period 2 is remained as the Other Time.

2. Select the mode from the drop-down menu according to different light conditions.
   - Standard: in general lighting conditions (default).
   - Indoor: the image is relatively smoother.
   - Dim Light: the image is smoother than the other three modes.
   - Outdoor: the image is relatively clearer and sharper. The degree of contrast and saturation is high.

3. Adjust the image parameters including the brightness, contrast, saturation, hue, sharpness level and denoising level by moving the sliding bar or increasing/decreasing the value.
   - Note: The adjustable value range is 0~255 for the brightness, contrast, saturation and hue, 0~15 for the sharpness level and 0~5 for the denoising level.

4. Copy image parameters.
   1) If you want to copy the image parameters of the current camera to other camera(s), click the Copy button to enter the Copy to interface.
2) Select the camera(s) to be configured with the image settings. You can also click the checkbox of Analog to select all cameras.

3) Click the OK button to finish the Copy settings.

*Note:* You can click the Restore button to restore the current image settings to default parameters.


3.3 Adjusting Live View Settings

Purpose:
Live View settings can be customized according to different needs. You can configure the output interface, dwell time for screen to be shown, mute or turning on the audio, the screen number for each channel, etc.

Steps:
1. Enter the Live View Settings interface.
   Menu> Configuration> Live View

![Figure 3.6 Live View-General](image)

The settings available in this menu include:

- **Video Output Interface**: Select the output to configure the settings for. The following interfaces are selectable: VGA/HDMI, Main CVBS.
- **Live View Mode**: Select different window-division mode from the drop-down list.
  *Note*: Up to 16-division window display is supported for the CVBS output.
- **Dwell Time**: The duration between switching of channels when enabling auto-switch in Live View.
- **Enable Audio Output**: Enable/disable audio output for the selected video output.
  *Notes*:
  1. When the VGA/HDMI output interface is used as the main video output and the Audio Output for the VGA/HDMI output interface is enabled, the VGA/HDMI audio and AUDIO OUT can be used for live view, playback and two-way audio.
  2. When the VGA/HDMI output is used as the main video output and the Audio Output for the VGA/HDMI output interface is disabled, the VGA/HDMI output provides no audio and the AUDIO OUT is used for two-way audio.
  3. When the CVBS output is used as the main video output, the VGA/HDMI audio is provided for Aux video output in live view, and the AUDIO OUT is used as the main video output(for live view, playback or two-way audio).
- **Event Output**: Select the output to show event video. The following interfaces are selectable: VGA/HDMI, Main CVBS.

2. Setting Camera Order
To set the camera order:

1) Click the **View** tab to enter the camera order settings interface.

2) Select an output interface and select a screen layout.

3) Click to select a screen in the right region and double-click to select a channel in the left region. Thus the selected channel will be displayed in the corresponding screen.

   **Note:** X means the channel will not be displayed.

4) You can click to start live view of all channels and click to stop live view of all channels.

   Click or to go to the previous or next page.

5) Click the **Apply** button to save the setting.
3.4 Channel-zero Encoding

*Purpose:*
Sometimes you need to get a remote view of many channels in real time from web browser or CMS (Client Management System) software, in order to decrease the bandwidth requirement without affecting the image quality, channel-zero encoding is supported as an option for you.

*Steps:*
1. Enter the **Live View** Settings interface.  
   Menu> Configuration> Live View
2. Select the **Channel-Zero Encoding** tab.

   ![Figure 3.8 Live View- Channel-Zero Encoding](image)

<table>
<thead>
<tr>
<th>General</th>
<th>View</th>
<th>Channel-Zero Encoding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable Channel-Zero Encoding</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Frame Rate</td>
<td>12fps</td>
<td>✗</td>
</tr>
<tr>
<td>Max. Bitrate Mode</td>
<td>General</td>
<td>✗</td>
</tr>
<tr>
<td>Max. Bitrate(Kbps)</td>
<td>1024</td>
<td>✗</td>
</tr>
</tbody>
</table>

3. Check the checkbox after **Enable Channel-Zero Encoding**.

After you set the Channel-Zero encoding, you can get a view in the remote client or Web browser of all the channels in one screen.
3.5 User Logout

*Purpose:*
After logging out, the monitor turns to the live view mode and if you want to do some operation, you need to enter user name and password to log in again.

*Steps:*
1. Enter the Shutdown menu.
   
   Menu> Shutdown

   ![Figure 3.9 Shutdown](image.png)

   2. Click Logout.

   *Note:* After you have logged out the system, menu operation on the screen is invalid. It is required a user name and password to login the system.
Chapter 3 PTZ Controls
4.1 Configuring PTZ Settings

Purpose:
Follow the procedure to set the parameters for PTZ. The configuring of the PTZ parameters should be done before you control the PTZ camera.

Before you start:
Check that the PTZ and the device are connected properly through RS-485 interface.

Steps:
1. Enter the PTZ Settings interface.
   
   Menu>Camera>PTZ>General

2. Choose the camera for PTZ setting in the Camera dropdown list.
3. Enter the parameters of the PTZ camera.
   
   Note: All the parameters should be exactly the same as the PTZ camera parameters. Only PTZ Protocol can be set for network cameras.
   
   Example: If the PTZ camera has a Baud rate as 115200, you should input 115200 in the Baud rate field.
4. Click Copy if you want to configure same settings to other PTZ cameras.
5. Click Apply button to save the settings.

4.2 Setting PTZ Presets, Patrols & Patterns

Before you start:
Please make sure that the presets, patrols and patterns should be supported by PTZ protocols.

4.2.1 Customizing Presets

Purpose:
Follow the steps to set the Preset location which you want the PTZ camera to point to when an event takes place.

Steps:
1. Enter the PTZ Control interface.
   
   Menu>Camera>PTZ>More Settings
2. Use the directional button to wheel the camera to the location where you want to set preset.
3. Click the round icon before Save Preset.
4. Click the preset number to save the preset.

Repeat the steps 2–4 to save more presets. If the number of the presets you want to save is more than 17, you can click [...] and choose the available numbers.

**4.2.2 Calling Presets**

*Purpose:*  
This feature enables the camera to point to a specified position such as a window when an event takes place.

**Call preset in the PTZ setting interface:**

**Steps:**
1. Enter the PTZ Control interface.
   Menu>Camera>PTZ>More Settings
2. Check the round icon before Call Preset.
3. Choose the preset number.

**Call preset in live view mode:**

**Steps:**

1. Click the PTZ Control icon in the quick setting bar to enter the PTZ setting menu in live view mode.

2. Choose **Camera** in the list on the menu.

3. Choose preset in the **Preset** list.
4.2.3 Customizing Patrols

**Purpose:**
Patrols can be set to move the PTZ to different key points and have it stay there for a set duration before moving on to the next key point. The key points are corresponding to the presets. The presets can be set following the steps above in *Customizing Presets*.

**Steps:**
1. Enter the PTZ Control interface.
   Menu>Camera>PTZ>More Settings
2. Select patrol number.
3. Select the `+` under Patrol option box to add key points for the patrol.

![Figure 4.6 PTZ- Add Key Point](image)

4. Configure key point parameters, such as the key point No., duration of staying for one key point and speed of patrol. The key point is corresponding to the preset. The **Key Point No.** determines the order at which the PTZ will follow while cycling through the patrol. The **Duration** refers to the time span to stay at the corresponding key point. The **Speed** defines the speed at which the PTZ will move from one key point to the next.
5. Click **OK** to save the key point to the patrol. Repeat the above steps to add more key points.

You can also delete all the key points by clicking the trash icon.

### 4.2.4 Calling Patrols

**Purpose:**

Calling a patrol makes the PTZ to move according to the predefined patrol path.

**Calling patrol in the PTZ setting interface:**

**Steps:**

1. In the PTZ setting interface.
   
   Menu> Camera> PTZ> More Settings

2. Select the patrol number, and then click  to call the patrol.

3. Click  to stop it.

### Calling preset in live view mode:

**Steps:**
1. Press PTZ control on the IR remote, or click PTZ Control icon on the quick setting toolbar, to show the PTZ control toolbar.

2. Choose Patrol on the control bar.

3. Click the patrol you want to call.

Figure 4.10 PTZ Toolbar- Patrol

4.2.5 Customizing Patterns

**Purpose:**
Patterns can be set by recording the movement of the PTZ. You can call the pattern to make the PTZ movement according to the predefined path.

**Steps:**
1. Enter the PTZ Control interface.
   
   Menu>Camera>PTZ>More Settings

2. Choose pattern number in the option box.
3. Click  and use your mouse to drag the image or click the eight directional buttons in the control box under the image to move the PTZ camera.
   The movement of the PTZ is recorded as the pattern.
4. Click  to save the pattern.
   Repeat the above steps to save more patterns.

4.2.6 Calling Patterns

**Purpose:**
Follow the procedure to move the PTZ camera according to the predefined patterns.

**Calling pattern in the PTZ setting interface**

**Steps:**
1. Enter the PTZ Control interface.
2. Select the pattern number.
3. Click  then the PTZ moves according to the pattern. Click  to stop it.

Call pattern in live view mode.

**Steps:**
1. In the live view mode, press PTZ control on the IR remote control, or click PTZ Control icon  on the quick setting toolbar.
2. And then choose **Pattern** on the control bar.

3. Double click the pattern number you want to call, or you can select the pattern number and click \( \text{叫} \) to call the pattern.

![Figure 4.13 PTZ Toolbar- Pattern](image)

### 4.3 PTZ Control Toolbar

In the Live View mode, you can press the PTZ Control button on the IR remote control, or choose the PTZ Control icon \( \text{叫} \) to enter the PTZ toolbar.

![Figure 4.14 PTZ Toolbar](image)
### Table 4.1 Description of the PTZ toolbar icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
<th>Icon</th>
<th>Description</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Direction button and auto-cycle button" /></td>
<td>Direction button and the auto-cycle button</td>
<td><img src="image2" alt="Zoom+, Focus+, Iris+" /></td>
<td>Zoom+, Focus+, Iris+</td>
<td><img src="image3" alt="Zoom-, Focus-, Iris-" /></td>
<td>Zoom-, Focus-, Iris-</td>
</tr>
<tr>
<td><img src="image4" alt="Light on/off" /></td>
<td>The speed of the PTZ movement</td>
<td><img src="image4" alt="Light on/off" /></td>
<td>Light on/off</td>
<td><img src="image5" alt="Wiper on/off" /></td>
<td>Wiper on/off</td>
</tr>
<tr>
<td><img src="image6" alt="3D-Zoom" /></td>
<td>3D-Zoom</td>
<td><img src="image7" alt="Image Centralization" /></td>
<td>Image Centralization</td>
<td><img src="image8" alt="Preset" /></td>
<td>Preset</td>
</tr>
<tr>
<td><img src="image9" alt="Patrol" /></td>
<td>Patrol</td>
<td><img src="image10" alt="Pattern" /></td>
<td>Pattern</td>
<td><img src="image11" alt="Menu" /></td>
<td>Menu</td>
</tr>
<tr>
<td><img src="image12" alt="Previous item" /></td>
<td>Previous item</td>
<td><img src="image13" alt="Next item" /></td>
<td>Next item</td>
<td><img src="image14" alt="Start pattern/patrol" /></td>
<td>Start pattern/patrol</td>
</tr>
<tr>
<td><img src="image15" alt="Stop the patrol or pattern movement" /></td>
<td>Stop the patrol or pattern movement</td>
<td><img src="image16" alt="Minimize windows" /></td>
<td>Minimize windows</td>
<td><img src="image17" alt="Exit" /></td>
<td>Exit</td>
</tr>
</tbody>
</table>
Chapter 5  Record Settings
5.1 Configuring Encoding Parameters

Purpose:
By configuring the encoding parameters you can define the transmission stream type, the resolution and so on.

Before you start:
1. Make sure that the HDD has already been installed. If not, please install a HDD and initialize it.
   (Menu>HDD-General)

Figure 5.1 HDD- General

2. Check the storage mode of the HDD
   1) Click Advanced to check the storage mode of the HDD.
   2) If the HDD mode is Quota, please set the maximum record capacity and maximum picture capacity. For detailed information, see Chapter 10.5 Configuring Quota Mode.
   3) If the HDD mode is Group, you should set the HDD group. For detailed information, see Chapter 5.9 Configuring HDD Group for Recording.

Figure 5.2 HDD- Advanced

Steps:
1. Enter the Record settings interface to configure the encoding parameters:
   Menu>Record>Encoding

Figure 5.3 Encoding Parameters-Main Stream

2. Set encoding parameters for main stream
   1) Select Record to enter the main stream settings interface.
   2) Select the camera for configuration.
3) Configure the following parameters for the Main Stream (Normal) and the Main Stream (Event):
   • **Stream Type**: Set the stream type to be Video or Video & Audio.
   • **Resolution**: Set recording at resolution of WD1, 4CIF, 2CIF, CIF or QCIF.
   • **Bitrate Type**: Set the bitrate type to be Variable or Constant.
   • **Video Quality**: Set the video quality of recording, with 6 levels configurable.
   • **Frame Rate**: Set the frame rate of recording.
   • **Max. Bitrate Mode**: Set the mode to General or Customize (32-3072Kbps).
   • **Max Bitrate (Kbps)**: Select or customize the maximum bit rate for recording.
   • **Max. Bitrate Range Recommended**: A recommended Max. bitrate range is provided for reference.

4) Configure the pre-record, post-record time, expired time, redundant record (this option is only available when the HDD mode is Group) and whether you want to record audio.
   • **Pre-record**: The time you set to record before the scheduled time or event. For example, when an alarm triggered the recording at 10:00, if you set the pre-record time as 5 seconds, the camera records it at 9:59:55.
   • **Post-record**: The time you set to record after the event or the scheduled time. For example, when an alarm triggered the recording ends at 11:00, if you set the post-record time as 5 seconds, it records till 11:00:05.
   • **Expired Time (day)**: The expired time is the longest time for a record file to be kept in the HDD, if the deadline is reached, the file will be deleted. You can set the expired time to 0, and then the file will not be deleted. The actual keeping time for the file should be determined by the capacity of the HDD.
   • **Redundant Record**: Enabling redundant record means you save the record files in the redundant HDD. See Chapter 5.8 Configuring Redundant Record.
     - **Note**: The Redundant Record option is only available when the HDD mode is Group. The redundant record is to decide whether you want the camera to save the record files in the redundant HDD. You must configure the redundant HDD in HDD settings. For detailed information, see Chapter 10.4.2 Setting HDD Property.
   • **Record Audio**: Check the checkbox to record the sound, or uncheck to record the image without sound.
   • **Enable 960Mode**: Enable the encoding at WD1 (PAL: 960×576, NTSC: 960×480) resolution. You can also uncheck the checkbox to disable it.

5) If you want to copy the current main stream settings to other camera(s), click **Copy** to enter the Copy Camera interface. Select the camera(s) and click **OK** to finish the copy settings.

![Figure 5.4 Copy Camera Settings](image)

6) On the Record settings interface, click **Apply** to save the settings.
   - **Note**: You can click the **Restore** button to restore the current main stream settings to the default parameters.

3. Set encoding parameters for sub-stream
1) Click the **Substream** tab to enter the Substream settings interface.

![Figure 5.5 Encoding Parameters-Sub-stream](image)

2) Configure the parameters for the sub-stream. Refer to the step of main stream settings.

3) Click **Apply** to save the settings.

**Note:** You can click the **Restore** button to restore the current sub-stream settings to the default parameters.

4) If you want to copy the current sub-stream settings to other camera(s), click **Copy** to enter the Copy Camera interface. Select the camera(s) and click **OK** to finish the copy settings.
5.2 Configuring Record Schedule

Purpose:
Set the record schedule, and then the camera automatically starts/stops recording according to the configured schedule.

Steps:
1. Enter the Record Schedule interface.
   Menu>Record>Schedule
2. Configure Record Schedule
   1) Click Schedule to enter the record schedule settings interface.

   ![Record Schedule Interface]
   
   Figure 5.6 Record Schedule

   2) Choose the camera you want to configure.
   3) Check the check box after the Enable Schedule item.

   There are two ways to configure the record schedule.

   Task 1: Edit the Schedule
   Steps:
   1) Click Edit.
   2) In the message box, you can choose the day which you want to set schedule.
   3) To schedule an all-day recording, check the checkbox to enable all-day recording.
   4) Set the Type in the dropdown list. Different recording types are available for different models.

   Note: To enable Motion triggered recording, you must configure the motion detection settings as well. For detailed information, refer to Chapter 8.1 and Chapter 8.2.
5) To arrange other schedule, leave the All Day checkbox blank and set the Start/End time and Type. **Note:** Up to 8 periods can be configured for each day. And the time periods can’t be overlapped each other. Repeat the above steps 2)-5) to schedule recording for other days in the week. If the schedule can also be set to other days, click **Copy**.

**Figure 5.8 Copy Schedule to Other Days**

**Note:** The Holiday option is available in the Schedule dropdown list when you have enabled holiday schedule in **Holiday Settings**. Refer to Chapter 5.5 Configuring Holiday Record.

6) Click **OK** to save setting and back to upper level menu.

**Task 2: Draw the Schedule**
**Steps:**

1) Click the icon on the right to select a record type. Different recording types are available for different models: Normal and Motion.

   **Note:** To enable Motion triggered recording, you must configure the motion detection settings. For detailed information, refer to Chapter 8.1 and Chapter 8.2.

2) Use the mouse to drag and draw time periods.

   **Note:** Up to 8 periods can be configured for each day.

![Figure 5. 10 Draw the Schedule](image)

3) You can repeat the above steps to set schedule for other channels. If the settings can also be used to other channels, click **Copy** to enter the Copy Camera interface and then choose the channel to which you want to copy.

![Figure 5.11 Copy Schedule to Other Channels](image)

4) Click **Apply** in the Record Schedule interface to save the settings.
5.3 Configuring Motion Detection Record

*Purpose:*
Follow the steps to set the motion detection parameters. In the live view mode, once a motion detection event takes place, the device can analyze it and perform some response actions to handle it. Enabling motion detection function can trigger certain channels to start recording, or trigger full screen monitoring, audio warning, notify the surveillance center and so on. In this chapter, you can follow the steps to schedule a record which triggered by the detected motion.

*Steps:*
1. Enter the Motion Detection interface.
   Menu>Camera>Motion

![Figure 5.12 Motion Detection](image)

2. Configure Motion Detection:
   1) Choose camera you want to configure.
   2) Check the checkbox after Enable Motion Detection.
   3) Drag and draw the area for motion detection by mouse. If you want to set the motion detection for all the area shot by the camera, click Full Screen. To clear the motion detection area, click Clear.

![Figure 5.13 Motion Detection- Mask](image)

4) Click Handling, and the message box for channel information will pop up.
5) Select the channels which you want the motion detection event to trigger recording.

6) Click **Apply** to save the settings.

7) Click OK to back to the upper level menu.

8) Exit the Motion Detection menu.

3. Enter Schedule settings interface.

   Menu> Record> Schedule>Record Schedule

![Figure 5.15 Record Schedule](image)

1) Check the checkbox after the **Enable Schedule** item.

2) Click **Edit**.

![Figure 5.16 Edit Schedule- Motion Detection](image)

3) In the message box, you can choose the day to which you want to set schedule.

4) Set the **Type** as **Motion**.

5) To schedule an all-day recording, check the checkbox after the **All Day** item.
6) To arrange other schedule, leave the **All Day** checkbox blank and set the Start/End time. 

**Note:** Up to 8 periods can be configured for each day. And the time periods can’t be overlapped each other.

Repeat the above steps3)-6) to schedule motion detection triggered recording for all the week. If the schedule can also be set to other days, click **Copy**.

7) Click **OK** to back to upper level menu.

If you can to copy the same schedule settings to other camera(s), click **Copy** to enter the **Copy Camera** interface, and then select the camera(s) you want to copy.
5.4 Configuring Manual Record

Purpose:
Follow the steps to set parameters for the manual record. When using manual record, you need to manually cancel the record. The manual recording is prior to the scheduled recording.

Steps:
1. Enter the Manual settings interface.
   Menu> Manual

   ![Figure 5.20 Manual Record]

   Figure 5.20 Manual Record

2. Enable recording for camera (s).
   Click the status button beside each camera number to change to , or you can enable recording for all cameras by clicking the status bar before Analog to change it to ON.

3. Set recording mode to manual.
   By default, the camera is enabled with recording by schedule (ON). Click the ON status bar to change it to , and click again to enable the recording to manual (ON).

   : recording by schedule.
   : recording by manual operation.

   Note: After rebooting, all the manual records enabled are canceled.

4. Start all-day normal recording or all-day motion detection recording of all channels.
   1) Click for Normal or Motion Detection.

   ![Figure 5.21 Start Normal or Motion Detection Recording]

   Figure 5.21 Start Normal or Motion Detection Recording

   2) Click Yes to enable all-day normal recording or all-day motion detection recording of all channels.
5.5 Configuring Holiday Record

Purpose:
You may want to have different plan for recording on holiday. Follow the steps to configure the record schedule on holiday.

Steps:
1. Enter the Record setting interface.
   Menu>Record
2. Choose Holiday on the left bar.

![Figure 5.22 Holiday Settings](image)

3. Enable Edit Holiday schedule.
   1) Click on to enter the Edit interface.
   2) Check the checkbox after Enable.
   3) Select Mode from the dropdown list.
      There are three different modes for the date format to configure holiday schedule.
   4) Set the start and end date.
   5) Click Apply to save settings.
   6) Click OK to exit the Edit interface.

4. Enter Record Schedule settings interface.
   Menu> Record> Schedule
   1) Select Record.
2) Check the checkbox after **Enable Schedule**.
3) Click **Edit**.
4) Select **Holiday** from the **Schedule** dropdown list.

![Edit Schedule - Holiday](image)

**Figure 5.24 Edit Schedule - Holiday**

5) Select **Motion** or **Normal** from the **Type** dropdown list.
6) If you need all day recording, check the **All Day** checkbox. Otherwise leave it blank.
7) Set start/end time for holiday schedule.

**Note:** Up to 8 periods can be configured for each day. And the time periods can’t be overlapped each other. In the time table of the channel, both holiday schedule and normal day schedule are displayed. Repeat the above steps4)-7) to set Holiday schedule for other channel. If the holiday schedule can also be used to other channels, click **Copy** and choose the channel you want to apply the settings.
5.6 Configuring Redundant Record

**Purpose:**
Enabling redundant recording, which means saving the record files not only in the R/W (read/write) HDD but also in the redundant HDD, will effectively enhance the data safety and reliability.

**Note:** You must set the Storage mode in the HDD advanced settings to Group before you set the HDD property to Redundant. For detailed information, please refer to Chapter 10.4 Managing HDD Group. There should be at least another HDD (NetHDD) which is in R/W mode.

**Steps:**
1. Enter HDD Information interface.
   Menu > HDD

2. Select the HDD and click to enter the Local HDD Settings interface.
   1) Set the HDD property to Redundant.

3. Enter the Record setting interface.
   Menu > Record > Encoding
   1) Select Record.
2) Select Camera you want to configure.

3) Check the checkbox of the **Redundant Record**.

4) Click **Apply** to save settings and back to the upper level menu.

Repeat the above steps2)–4) for configuring other channels.
5.7 Configuring HDD Group for Record

Purpose:
You can group the HDDs and save the record files in certain HDD group.

Steps:
1. Enter HDD setting interface.
   Menu>HDD

2. Select Advanced on the left bar.
   Check whether the storage mode of the HDD is Group. If not, set it to Group. For detailed information, please refer to Chapter 10.4 Managing HDD Group.

3. Select General in the left bar.
   Click to enter editing interface.

4. Configuring HDD group.
   1) Choose a group number for the HDD group.
   2) Click Apply and then in the pop-up message box, click Yes to save your settings.
   3) Click OK to back to the upper level menu.

Repeat the above steps3-4 to configure more HDD groups.

5. Choose the Channels which you want to save the record files in the HDD group.
   1) Select Advanced on the left bar.

   2) Choose Group number in the dropdown list of Record on HDD Group.

   3) Check the channels you want to save in this group.

   4) Click Apply to save settings.

   Note: After having configured the HDD groups, you can configure the Recording settings following the procedure provided in Chapter 5.2-5.6.
5.8 Files Protection

Purpose:
You can lock the recorded files or set the HDD property to Read-only to protect the record files from being overwritten.

Protect file by locking the record files:

Steps:
1. Enter Export setting interface.
   Menu> Export

2. Select the channels by checking the checkbox to.

3. Configure the record type, file type and start/end time.

4. Click Search to show the results.

5. Protect the record files.
   1) Find the record files you want to protect, and then click the icon which will turn to, indicating that the file is locked.

   Note: The record files of which the recording is still not completed can’t be locked.
   2) Click to change it to to unlock the file and the file is not protected.
Protect file by setting HDD property to Read-only

**Note:** To edit HDD property, you need to set the storage mode of the HDD to Group. See Chapter 10.4 Managing HDD Group.

**Steps:**

1. Enter HDD setting interface.
   
   Menu> HDD

2. Click to edit the HDD you want to protect.

3. Set the HDD to Read-only.

4. Click OK to save settings and back to the upper level menu.

**Note:** You can’t save any files in a Read-only HDD. If you want to save files in the HDD, change the property to R/W.

**Note:** If there is only one HDD and is set to Read-only, the device can’t record any files. Only live view mode is available.

If you set the HDD to Read-only when the device is saving files in it, then the file will be saved in next R/W HDD. If there is only one HDD, the recording will be stopped.
Chapter 6  Playback
6.1 Playing Back Record Files

6.1.1 Playing Back by Channel

Purpose:
Play back the recorded video files of a specific channel in the live view mode. Channel switch is supported.

Instant playback by channel:
Choose a channel in live view mode using the mouse and click the button in the quick setting toolbar.

Note: Only record files recorded during the last five minutes on this channel will be played back.

Playback by channel
Steps:
1. Enter the Playback interface.
   - Mouse: Right-click a channel in live view mode and select from the menu, as shown in Figure 6.2.

2. Playback management.
   - The toolbar in the bottom part of Playback interface can be used to control playing progress, as shown in Figure 6.3.
Figure 6.3 Playback Interface

Click the channel(s) if you want to execute synchronous playback of multiple channels.

Figure 6.4 Toolbar of Playback

Note: The **27-09-2013 17:14:22 – 27-04-2013 17:31:55** indicates the start/end time of the record.

Table 6.1 Detailed Explanation of Playback Interface

<table>
<thead>
<tr>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Audio on /Mute</td>
<td></td>
<td>Start/Stop clipping</td>
<td></td>
<td>Add default tag</td>
<td></td>
<td>Add customized tag</td>
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<td></td>
<td>Tag management</td>
<td></td>
<td>Digital Zoom</td>
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<td>Pause reverse play/</td>
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<td>Single-frame play</td>
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<td>Pause reverse play/</td>
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<td>Reverse play/</td>
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<td>Single-frame reverse</td>
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<td>Single-frame play</td>
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<td>Pause reverse play/</td>
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<td>Single-frame play</td>
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<td></td>
<td>Single-frame play</td>
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<td></td>
</tr>
</tbody>
</table>

Note: Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.
6.1.2 Playing Back by Time

*Purpose:* Play back video files recorded in specified time duration. Multi-channel simultaneous playback and channel switch are supported.

*Steps:*
1. Enter Playback interface.
   - Menu>Playback
2. Check the checkbox of channel(s) in the channel list and then double-click to select a date on the calendar.

   ![Playback Calendar](image)

   Figure 6.5 Playback Calendar

   **Note:** If there are record files for that camera in that day, in the calendar, the icon for that day is displayed as 27. Otherwise it is displayed as 26. And the selected date is surrounded by a white rectangle, which is displayed as 27.

In the Playback interface: The toolbar in the bottom part of Playback interface can be used to control playing process, as shown in Figure 6.6.

   ![Interface of Playback by Time](image)

   Figure 6.6 Interface of Playback by Time

   ![Toolbar of Playback by Time](image)

   Figure 6.7 Toolbar of Playback by Time
**Note:** The **27-09-2013 17:14:22 -- 27-08-2013 17:31:55** indicates the start/end time of the record.

### Table 6.2 Detailed Explanation of Playback-by-time Interface

<table>
<thead>
<tr>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
<th>Operation</th>
<th>Button</th>
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</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Audio on /Mute" /></td>
<td>Audio on /Mute</td>
<td><img src="image" alt="Start/Stop clipping" /></td>
<td>Start/Stop clipping</td>
<td><img src="image" alt="Add default tag" /></td>
<td>Add default tag</td>
<td><img src="image" alt="Add customized tag" /></td>
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</tr>
<tr>
<td><img src="image" alt="Tag management" /></td>
<td>Tag management</td>
<td><img src="image" alt="Digital Zoom" /></td>
<td>Digital Zoom</td>
<td><img src="image" alt="Pause reverse play/ Reverse play/ Single-frame reverse play" /></td>
<td>Pause reverse play/ Reverse play/ Single-frame reverse play</td>
<td></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Pause play/ Play/ Single-frame play" /></td>
<td>Pause play/ Play/ Single-frame play</td>
<td><img src="image" alt="Stop" /></td>
<td>Stop</td>
<td><img src="image" alt="30s forward" /></td>
<td>30s forward</td>
<td><img src="image" alt="30s reverse" /></td>
<td>30s reverse</td>
</tr>
<tr>
<td><img src="image" alt="Slow forward" /></td>
<td>Slow forward</td>
<td><img src="image" alt="Fast forward" /></td>
<td>Fast forward</td>
<td><img src="image" alt="Previous day" /></td>
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<td><img src="image" alt="Next day" /></td>
<td>Next day</td>
</tr>
<tr>
<td><img src="image" alt="Scaling up/down time bar" /></td>
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<td><img src="image" alt="Process bar" /></td>
<td>Process bar</td>
<td><img src="image" alt="Full Screen" /></td>
<td>Full Screen</td>
<td><img src="image" alt="Exit" /></td>
<td>Exit</td>
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<tr>
<td><img src="image" alt="Video type" /></td>
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</tr>
</tbody>
</table>

**Note:**
Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.

### 6.1.3 Playing Back by Event Search

**Purpose:**
Play back record files on one or several channels searched out by restricting event type (e.g. alarm input and motion detection).

**Steps:**
1. Enter the playback interface.
   Menu>Playback
2. Click ![Normal](image) and select ![Event](image) to enter the Event Playback interface.
3. Choose **Motion** as event type, edit the Start time and End time and click ![Search](image) to search the related record file(s).
4. Click \[ \text{Search} \] to get the search result information listed in the right-side panel.

![Figure 6.8 Video Search by Motion](image)

**Figure 6.8 Video Search by Motion**

5. Click \[ \text{Play} \] button to play back the record files.

You can click \[ \text{Back} \] to return to the search interface.

*Note:* Pre-play and post-play can be configured for the alarm input triggered record files.

- **Pre-play:** The time you set to play back before the event. For example, when an alarm triggered the recording at 10:00, if you set the pre-play time as 5 seconds, the video plays back from 9:59:55.

- **Post-play:** The time you set to play back after the event. For example, when an alarm triggered the recording ends at 11:00, if you set the post-play time as 5 seconds, the video plays back till 11:00:05.

If there is only one channel is triggered by an alarm input, clicking \[ \text{Play} \] button takes you to Full-screen Playback interface of this channel.

If several channels are triggered, clicking \[ \text{Check} \] button takes you to the interface for checking checkbox to select one channel for playback or select multiple channels for synchronous playback.

*Note:* 4-ch, 8-ch, 16-ch devices support 8-ch, 16-ch and 16-ch synchronous playback respectively.

6. Playback interface.
The toolbar in the bottom part of Playback interface can be used to control playing process.

![Playback interface](image)

**Figure 6.10 Interface of Playback by Event**

![Toolbar of Playback by Event](image)

**Figure 6.11 Toolbar of Playback by Event**

<table>
<thead>
<tr>
<th>Button</th>
<th>Operation</th>
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</tr>
<tr>
<td><img src="image" alt="Pause play/ Play/Single-frame play" /></td>
<td>Pause play/ Play/Single-frame play</td>
<td><img src="image" alt="Stop" /></td>
<td>Stop</td>
<td><img src="image" alt="30s forward" /></td>
<td>30s forward</td>
<td><img src="image" alt="30s reverse" /></td>
<td>30s reverse</td>
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<tr>
<td><img src="image" alt="Slow forward" /></td>
<td>Slow forward</td>
<td><img src="image" alt="Fast forward" /></td>
<td>Fast forward</td>
<td><img src="image" alt="Previous day" /></td>
<td>Previous day</td>
<td><img src="image" alt="Next day" /></td>
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</tr>
<tr>
<td><img src="image" alt="Scaling up/down time bar" /></td>
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</tr>
</tbody>
</table>

**Table 6.3 Detailed Explanation of Playback-by-event Interface**

**Notes:**

1. Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.
6.1.4 Playing Back by Tag

*Purpose:*
Video tag allows you to record related information like people and location of a certain time point during playback. You are also allowed to use video tag(s) to search for record files and position time point.

*Before playing back by tag:*
1. Enter Playback (Menu>Playback) interface.
2. Search and play back the record file(s). Refer to Chapter 6.1.2 for the detailed information about searching and playback of the record files.

![Interface of Playback by Time](image)

Figure 6.12 Interface of Playback by Time

Click 🌟 to add default tag.
Click 🌟 to add customized tag and edit tag name.

*Note:* Max. 64 tags can be added to a single video file.

3. Tag management.
   - Click 🌟 to check, edit and delete tag(s).
Steps:

1. Enter Playback interface.
   Menu>Playback

2. Click Normal and select Tag to enter the Tag Playback interface.

3. Choose channels, edit the Start and End time, and click Search to enter Search Result interface.
   Note: You can enter keyword in the textbox to search the tag on your command.

4. Click button to play back the file.
   You can click the button to back to the search interface.
   Pre-play and post-play time can be set according to actual needs.
   Note: Pre-play time and post-play time is added to the time point of the tag.
Table 6.4 Detailed Explanation of Playback-by-tag Interface

<table>
<thead>
<tr>
<th>Button</th>
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<td></td>
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<td></td>
<td>Pause play/Play/Single-frame play</td>
<td></td>
<td>Stop</td>
<td></td>
<td>30s forward</td>
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<td>Slow forward</td>
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<td>Fast forward</td>
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<td>Previous day</td>
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<td>Scaling up/down time bar</td>
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</tbody>
</table>

Note:
Playback progress bar: use the mouse to click any point of the progress bar or drag the progress bar to locate specific frames.
6.1.5 Playing Back by Searching System Log

*Purpose:* 
Play back record file(s) associated with channels after searching system logs.

*Steps:*
1. Enter Log Information interface.
   Menu>Maintenance>Log Information>Log Search

![Log Search Interface](image1)

2. Set search time and type, and click **Search**.
3. Choose a log with record file and click **Play** button to enter Playback interface.
   *Note:* If there is no record file at the time point of the log, the message box “No result found” will pop up.

![Result of System Log Search](image2)

4. Playback interface.
   The toolbar in the bottom part of Playback interface can be used to control playing process.
### 6.1.6 Playing Back External Files

**Purpose:**
Perform the following steps to search and play back record files stored in the external storage devices, e.g., USB flash drives, USB HDDs.

**Before you start:**
Please insert the external device(s) with record files into the device.

**Steps:**
1. Enter the Playback interface.
   Menu>Playback
2. Click [Normal] and select [External File] to enter the External File Playback interface.
   The files stored in the external device are listed in the right-side list.
   You can click the [Refresh] button to refresh the file list.
3. Select a record file and click [ ] to play back it.
6.2 Auxiliary Functions of Playback

6.2.1 Playing Back Frame by Frame

Purpose:
Play video files frame by frame, in order to check image details of the video when abnormal events happen.

Steps:
• Using a Mouse:
Go to Playback interface. If you choose playback of the record file: click button \[
\text{ } \rightarrow
\]
and \[
\text{ } \rightarrow
\]
until the speed changes to \text{Single} frame and one click on the playback screen represents playback of one frame. If you choose adverse playback of the record file: click button \[
\text{ } \rightarrow
\]
and \[
\text{ } \rightarrow
\]
until the speed changes to \text{Single} frame and one click on the playback screen represents adverse playback of one frame. It is also feasible to use button \[
\text{ } \rightarrow
\]
in toolbar.
6.2.2 Digital Zoom

Steps:
1. Enter the Playback interface and play a record file. Refer to Chapter 6.1.2 for the detailed information about searching and playback of the record files.
2. Click the 🔗 on the playback control toolbar to enter Digital Zoom mode.
3. Use the mouse to draw a red rectangle and the image within it will be enlarged up to 16 times.
4. You can right-click to exit the Digital Zoom mode.

![Figure 6.21: Draw Area for Digital Zoom](image)

6.2.3 Reverse Playback of Multi-channel

Purpose:
You can play back record files of multi-channel reversely.

Steps:
1. Enter the Playback interface.
   Menu>Playback
2. Check ☑ checkbox to select the channel(s) and double-click to select a date on the calendar.
   
   Note: If more than one channel is optional, the simultaneous playback will be activated.
3. Click ← to play back the record files reversely.
Chapter 7  Backup
7.1 Backing up Record Files

Before you start:
Please insert the backup device(s) into the device.

7.1.1 Quick Export

Purpose:
Export record files to backup device(s) quickly.

Steps:
1. Enter Video Export interface.
   Menu>Export>Normal
   Choose the channel(s) you want to back up and click Quick Export.
   Note: The time duration of record files on a specified channel cannot exceed one day. Otherwise, the message box “Max. 24 hours are allowed for quick export.” will pop up.
   Figure 7.1 Quick Export Interface

2. Export.
   Go to Export interface, choose backup device and click Export to start exporting.
   Note: Here we use USB Flash Drive and please refer to Chapter 7.1.2 Backing up by Normal Video Search for more backup devices supported by the device.
   Figure 7.2 Quick Export using USB1-1

Stay in the Exporting interface until all record files are exported.
3. Check backup result.

Choose the record file in Export interface and click button to check it.

**Note:** The Player player.exe will be exported automatically during record file export.

![Figure 7.3 Export Finished](image)

![Figure 7.4 Checkup of Quick Export Result Using USB1-1](image)

### 7.1.2 Backing up by Normal Video Search

**Purpose:**
The record files can be backup to various devices, such as USB devices (USB flash drives, USB HDDs, USB writer) and DVD-R/W.

**Backup using USB flash drives, USB HDDs, USB writer and DVD-R/W**

**Steps:**
1. Enter Export interface.
   - Menu>Export>Normal
2. Set search condition and click to enter the search result interface.

**Notes:**
1) Different Record types are selectable: Continuous, Motion, Command Triggered and Manual. The command triggered record is configured by the platform when the device accessed via the platform.
2) Two different File types are selectable: Unlocked and Locked.

![Figure 7.5 Normal Video Search for Backup](image)

3. Select record files you want to back up.

   Click button to play the record file if you want to check it.
   Check the checkbox before the record files you want to back up.

   **Note:** The size of the currently selected files is displayed in the lower-left corner of the window.

![Figure 7.6 Result of Normal Video Search for Backup](image)

4. Export.

   Click and start backup.

   **Note:** If the inserted device is not recognized:
   - Click
   - Reconnect device.
   - Check for compatibility from vendor.

   You can also format USB flash drives or USB HDDs via the device. **USB writer and DVD-R/W cannot be formatted.**
Stay in the Exporting interface until all record files are exported with pop-up message box “Export finished”.

5. Check backup result.
Choose the record file in Export interface and click button 📡 to check it.

**Note:** The Player player.exe will be exported automatically during record file export.

![Export Result using USB Flash Drive](image1)

**Figure 7.10** Checkup of Export Result using USB Flash Drive

![Export Result using USB Writer](image2)

**Figure 7.11** Checkup of Export Result using USB Writer
7.1.3 Backing up by Event Search

Purpose:
Back up event-related record files using USB devices (USB flash drives, USB HDDs, USB writer), or DVD-R/W. Quick Backup and Normal Backup are supported.

Steps:
1. Enter Export interface.
   - Menu>Export>Event
   1) Select Motion from the dropdown list of Event Type.
   2) Click Search to enter the Search Result interface.

   ![Figure 7.12 Event Search for Backup](image)

2. Select record files to export.
   1) Select an alarm input in the list and click Quick Export to enter Export interface.
   2) Clicking Details will take you to the interface with detailed information of all channels triggered by the selected alarm input. You can view detailed information of the record file, e.g. start time, end time and file size.

   Note: The size of the currently selected files is displayed in the lower-left corner of the window.
3. Export.

Click [Export] and start backup.

**Note:** If the inserted USB device is not recognized:
- Click [Refresh].
- Reconnect device.
- Check for compatibility from vendor.

You can also format USB flash drive or USB HDDs via the device.

Stay in the Exporting interface until all record files are exported with pop-up message “Export finished”.
4. Check backup result.

**Note:** The Player player.exe will be exported automatically during record file export.
7.1.4 Backing up Video Clips

**Purpose:**
You may also select video clips to export directly during Playback, using USB devices (USB flash drives, USB HDDs, USB writer), or DVD-R/W.

**Steps:**
1. Enter Playback interface and play back the record file you want to set video clips.
   Please refer to Chapter 6.1 Playing Back Record Files.
2. During playback, use buttons and in the playback toolbar to start or stop clipping record file(s).
3. Quit Playback interface after finishing clipping and you will then be prompted to save the clips.
   *Note: A maximum of 30 clips can be selected for each channel.*

![Figure 7.17 Interface of Playback by Time](image)

4. Click Yes to save video clips and enter Export interface, or click No to quit and do not save video clips.

![Figure 7.18 Attention to Video Clip Saving](image)

5. Export.
   Click Export and start backup.
   *Note: If the inserted USB device is not recognized:*
   - Click Refresh.
   - Reconnect device.
   - Check for compatibility from vendor.
   You can also format USB flash drive or USB HDDs via the device.
Stay in the Exporting interface until all record files are exported with pop-up message “Export finished”.

6. Check backup result.

*Note:* The Player player.exe will be exported automatically during record file export.
7.2 Managing Backup Devices

Management of USB flash drive, USB HDD.

1. Enter Search Result interface of record files.
   Menu>Export>Normal
   Set search condition and click Search button to enter Search Result interface.
   **Note:** At least one channel shall be selected.

![Figure 7.1 Normal Video Search](image)

2. Select record files you want to back up.
   Click Export button to enter Export interface.
   **Note:** At least one record file shall be selected.

![Figure 7.2 Result of Normal Video Search for Backup](image)

3. Backup device management.
   Click New Folder button if you want to create a new folder in the backup device.
   Select a record file or folder in the backup device and click button if you want to delete it.
   Select a record file in the backup device and click button to play it.
   Click Format button to format the backup device.
   **Note:** If the inserted USB device is not recognized:
   * Click the Refresh button.
   * Reconnect device.
   * Check for compatibility from vendor.
Management of USB writers and DVD-R/W

1. Enter Search Result interface of record files.
   
   Menu>Export>Normal
   
   Set search condition and click Search button to enter Search Result interface.
   
   **Note:** At least one channel shall be selected.

2. Select record files you want to back up.
   
   Click Export button to enter Export interface.
   
   **Note:** At least one record file shall be selected.
3. Backup device management.

Click **Erase** button if you want to erase the files from a re-writable CD/DVD.

**Note:** There must be a re-writable CD/DVD when you make this operation.

**Note:** If the inserted USB writer or SATA writer is not recognized:
- Click the **Refresh** button.
- Reconnect device.
- Check for compatibility from vendor.

![Figure 7.5 Result of Normal Video Search for Backup](image)

**Figure 7.5 Result of Normal Video Search for Backup**

![Figure 7.6 USB Writer Management](image)

**Figure 7.6 USB Writer Management**
Chapter 8  Alarm Settings
8.1 Setting Motion Detection

*Steps:*

1. Enter Motion Detection interface and choose a camera you want to set motion detection. Menu> Camera> Motion

![](image1)

**Figure 8.1 Motion Detection Setup Interface**

2. Set motion detection area and sensitivity.
   1) Check the checkbox of **Enable Motion Detection** to enable motion detection, use the mouse to draw detection area(s) and drag the sensitivity bar to set sensitivity.
   2) Click the 🛡️ icon of **Handling** to set alarm response actions.

![](image2)

**Figure 8.2 Set Detection Area and Sensitivity**

3. Click **Trigger Channel** tab and select one or more channels which will start to record or become full-screen monitoring when motion alarm is triggered.

![](image3)

**Figure 8.3 Set Trigger Camera of Motion Detection**
4. Set up arming schedule of the channel.
   1) Select **Arming Schedule** tab to set the channel’s arming schedule.
   2) Choose one day of a week and up to eight time periods can be set within each day.
   3) Click **Apply** to save the arming settings of the selected day.
   4) Repeat the above steps to set up arming schedule of other days of a week. You can also use **Copy** button to copy an arming schedule to other days.

**Note:** Time periods shall not be repeated or overlapped.

![Figure 8.4 Set Arming Schedule of Motion Detection](image)

5. Click **Handling** tab to set up alarm response actions of motion alarm (please refer to Chapter 8.6).

![Figure 8.5 Set Alarm Response Actions of Motion Detection](image)

6. Click **OK** to complete the motion detection settings of the channel.

7. If you want to set up motion detection for another channel(s), repeat the above steps or copy the above settings to the channel(s).

**Note:** You are not allowed to copy the “Trigger Channel” action.
8.2 Detecting Video Loss

*Purpose:* Detect video loss of a channel and take alarm response action(s).

*Steps:*
1. Enter Video Loss interface of Camera Management.
   - Menu> Camera> Video Loss
2. Select a channel you want to detect.
3. Check the checkbox of **Enable Video Loss Alarm**.
4. Click the [ ] icon of **Handling** to enter the Handling interface.
5. Set the arming schedule and alarm response actions. Please refer to **Step4** and **Step5** of Chapter 8.1 **Setting up Motion Detection Alarm**.
6. Click **Apply** to save the video loss alarm settings.

### 8.3 Detecting Video Tampering

**Purpose:**
Trigger alarm when the lens is covered and take alarm response action(s).

**Steps:**
1. Enter Video Tampering interface of Camera Management.
   Menu> Camera> Tamper-proof

   ![Tamper-proof Setup Interface](image)

2. Select a channel you want to detect video tampering.
3. Check the checkbox of **Enable Tamper-proof**.
   **Note:** By default, the tamper-proof detection is configured in full screen.
4. Move the sensitivity bar and choose a proper sensitivity level.
5. Click the icon of **Handling** to enter the Handling interface.
6. Set the arming schedule and alarm response actions. Please refer to **Step4 and Step5 of Chapter 8.1 Setting up Motion Detection Alarm.**
7. If you want to set video loss handling method for another channel, repeat above steps or click **Copy** to
copy the above settings to it.

Figure 8.10 Copy Settings of Video Tampering
8.4 Handling Exceptions

Purpose:
Exception settings refer to the handling method of various exceptions, e.g.,
- **HDD Full**: The HDD is full.
- **HDD Error**: Writing HDD error, unformatted HDD, etc.
- **Network Disconnected**: Disconnected network cable.
- **IP Conflicted**: Duplicated IP address.
- **Illegal Login**: Incorrect user ID or password.
- **Input / Output Video Standard Mismatch**: I/O video standards do not match.
- **Record Exception**: No space for saving recorded file.

Steps:
Enter **Exceptions** interface of System Configuration and handle various exceptions.
Menu> Configuration> Exceptions
Please refer to Chapter 8.5 for detailed alarm response actions.

<table>
<thead>
<tr>
<th>Exception Type</th>
<th>HDD Full</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audible Warning</td>
<td>☐</td>
</tr>
<tr>
<td>Notify Surveillance Center</td>
<td>☐</td>
</tr>
<tr>
<td>Send Email</td>
<td>☐</td>
</tr>
</tbody>
</table>

Figure 8.11 Exceptions Setup Interface
Chapter 9  Network Settings
9.1 Configuring General Settings

**Purpose:**
Network settings must be properly configured before you operate device over network.

**Steps:**
1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the **General** tab.

```
<table>
<thead>
<tr>
<th>General</th>
<th>PPPoE</th>
<th>DUNS</th>
<th>NTP</th>
<th>Email</th>
<th>SNMP</th>
<th>UPnP</th>
<th>More Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>NIC Type</td>
<td>10M/100M Self-adaptive</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enable DHCP</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IPv4 Address</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IPv4 Subnet Mask</td>
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<td></td>
<td></td>
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<td></td>
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<tr>
<td>IPv4 Default Gateway</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>IPv6 Address 1</td>
<td>fe80::8007:48ff:fe2b:10a3/64</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>IPv6 Address 2</td>
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<tr>
<td>IPv6 Default Gateway</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>MAC Address</td>
<td>8c:ea:48:2b:10:af</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td>Preferred DNS Server</td>
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</tr>
<tr>
<td>Alternate DNS Server</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

**Figure 9.1 General Network Settings**

3. In the **General Settings** interface:
   - You can configure the following settings: NIC Type, IPv4 Address, IPv4 Gateway, MTU and DNS Server.
   - If the DHCP server is available, you can click the checkbox of **DHCP** to automatically obtain an IP address and other network settings from that server.
   **Note:** The valid value range of MTU is 500 ~ 1500.

4. After having configured the general settings, click the **Apply** button to save the settings.
9.2 Configuring Advanced Settings

9.2.1 Configuring PPPoE Settings

Purpose:
Your device also allows access by Point-to-Point Protocol over Ethernet (PPPoE).

Steps:
1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the PPPoE tab to enter the PPPoE Settings interface.
   
   Figure 9.2 PPPoE Settings Interface

3. Check the PPPoE checkbox to enable this feature.
4. Enter User Name and Password for PPPoE access.
   Note: The User Name and Password should be assigned by your ISP.

   Figure 9.3 PPPoE Settings Interface

5. Click the Apply button to save and exit the interface.
6. After successful settings, the system asks you to reboot the device to enable the new settings, and the PPPoE dial-up is automatically connected after reboot.
   You can go to Menu>Maintenance>System Info>Network interface to view the status of PPPoE connection. Please refer to Chapter 12.1 Viewing System Information for PPPoE status.

9.2.2 Configuring DDNS

Purpose:
If your device is set to use PPPoE as its default network connection, you may set Dynamic DNS (DDNS) to be used for network access.

Prior registration with your ISP is required before configuring the system to use DDNS.

Steps:
1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the DDNS tab to enter the DDNS Settings interface.
3. Check the **DDNS** checkbox to enable this feature.

4. Select **DDNS Type**. Five different DDNS types are selectable: IPServer, DynDNS, PeanutHull, NO-IP and HiDDNS.

   • **IPServer**: Enter **Server Address** for IPServer.
     
     *Note*: The **Server Address** should be the IP address of the PC that runs IPServer.

   • **DynDNS**:
     
     1) Enter **Server Address** for DynDNS (e.g. members.dyndns.org).
     2) In the **Device Domain Name** text field, enter the domain obtained from the DynDNS website.
     3) Enter the **User Name** and **Password** registered in the DynDNS website.

   • **PeanutHull**: Enter User Name and Password obtained from the PeanutHull website.

   • **NO-IP**: Enter the account information in the corresponding fields. Refer to the DynDNS settings.
     
     1) Enter **Server Address** for NO-IP.
2) In the **Device Domain Name** text field, enter the domain obtained from the NO-IP website (www.no-ip.com).

3) Enter the **User Name** and **Password** registered in the NO-IP website.

![NO-IP Settings Interface](image1)

**HiDDNS:** You need to enter the **Server Address** and **Device Domain Name** for HiDDNS, and other fields are read only.

1) Enter the **Server Address** of the HiDDNS server: www.hiddns.com.

2) Enter the **Device Domain Name**. You can register the alias of the device domain name in the HiDDNS server first and then enter the alias to the **Device Domain Name** in the DVR; you can also enter the domain name directly on the DVR to create a new one.

*Note:* If a new alias of the device domain name is defined in the DVR, it will replace the old one registered on the server.

![HiDDNS Settings Interface](image2)

**Laview DDNS:**
Enter the **Server Address** and **Device Domain Name** for LTS.

1) Enter the **Server Address** of the LTS server, which is ns1.dvrlist.com by default.

2) Enter the **Device Domain Name**. You can use the alias you registered in the LTS server or define a new device domain name. If a new alias of the device domain name is defined in the NVR, it will replace the old one registered on the server. You can register the alias of the device domain name in the LTS server first and then enter the alias to the **Device Domain Name** in the NVR; you can also enter the domain name directly on the NVR to create a new one.

![LTS Settings Interface](image3)

5. Click the **Apply** button to save and exit the interface.
9.2.3 Configuring NTP Server

**Purpose:**
A Network Time Protocol (NTP) Server can be configured on your device to ensure the accuracy of system date/time.

**Steps:**
1. Enter the Network Settings interface.
   - Menu > Configuration > Network
2. Select the NTP tab to enter the NTP Settings interface.
   - Figure 9.11 NTP Settings Interface
3. Check the Enable NTP checkbox to enable this feature.
4. Configure the following NTP settings:
   - **Interval:** Time interval between the two synchronizing actions with NTP server. The unit is minute.
   - **NTP Server:** IP address of NTP server.
   - **NTP Port:** Port of NTP server.
5. Click the Apply button to save and exit the interface.

**Note:** The time synchronization interval can be set from 1 to 10080min, and the default value is 60min. If the device is connected to a public network, you should use a NTP server that has a time synchronization function, such as the server at the National Time Center (IP Address: 210.72.145.44). If the device is setup in a more customized network, NTP software can be used to establish a NTP server used for time synchronization.

9.2.4 Configuring SNMP

**Purpose:**
You can use SNMP protocol to get device status and parameters related information.

**Steps:**
1. Enter the Network Settings interface.
   - Menu > Configuration > Network
2. Select the SNMP tab to enter the SNMP Settings interface.
   - Figure 9.12 SNMP Settings Interface
3. Check the **SNMP** checkbox to enable this feature.

4. Configure the **SNMP** settings.

![Figure 9.13 Configure SNMP Settings](image)

5. Click the **Apply** button to save and exit the interface.

**Note:** Before setting the **SNMP**, please download the **SNMP** software and manage to receive the device information via **SNMP** port. By setting the **Trap Address**, the device is allowed to send the alarm event and exception message to the surveillance center.

### 9.2.5 Configuring UPnP™

**Purpose:**

**UPnP™** can permit the device seamlessly discover the presence of other network devices on the network and establish functional network services for data sharing, communications, etc. If you want to use the **UPnP™** function to enable the fast connection of the device to the **WAN** via a router, you should configure the **UPnP™** parameters of the device.

**Before you start:**

If you want to enable the **UPnP™** function of the device, you must enable the **UPnP™** function of the router to which your device is connected. When the network working mode of the device is set as multi-address, the Default Route of the device should be in the same network segment as that of the **LAN IP address** of the router.

**Steps:**

1. Enter the Network Settings interface.
   
   Menu > Configuration > Network

2. Select the **UPnP™** tab to enter the **UPnP™** interface.

![Figure 9.14 UPnP™ Settings Interface](image)

3. Check **checkbox to enable **UPnP™**.

4. Select the mapped type to Auto or Manual.

   When you select **Auto**, the mapping ports can be automatically assigned by the router. When you select **Manual**, you should continue Step5 to edit the mapping ports.

5. Click **** to open the External Port Settings dialog box. Configure the external port No. for server port,
HTTP port and RTSP port respectively.

**Notes:**

1) You can use the default port No., or change it according to actual requirements.
2) External Port indicates the port No. for port mapping in the router.

![Figure 9.15 External Port Settings Dialog Box](image)

6. You can click **Refresh** to get the latest status of the port mapping.

![Figure 9.16 UPnP Settings Finished](image)

7. Click the **Apply** button to save the settings.

### 9.2.6 Configuring Remote Alarm Host

**Purpose:**
With a remote alarm host configured, the device will send the alarm event or exception message to the host when an alarm is triggered. The remote alarm host must have the CMS (Client Management System) software installed.

**Steps:**

1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the **More Settings** tab to enter the More Settings interface.

![Figure 9.17 More Settings Interface](image)

3. Enter **Alarm Host IP** and **Alarm Host Port** in the text fields.
The **Alarm Host IP** refers to the IP address of the remote PC on which the CMS (Client Management System) software (e.g., NVMS7000) is installed, and the **Alarm Host Port** must be the same as the alarm monitoring port configured in the software (default port is 7200).

<table>
<thead>
<tr>
<th>Alarm Host IP</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm Host Port</td>
<td>0</td>
</tr>
<tr>
<td>Server Port</td>
<td>8000</td>
</tr>
<tr>
<td>HTTP Port</td>
<td>80</td>
</tr>
<tr>
<td>Multicast IP</td>
<td></td>
</tr>
<tr>
<td>RTSP Port</td>
<td>8554</td>
</tr>
</tbody>
</table>

**Figure 9.18 Configure Alarm Host**

4. Click the **Apply** button to save and exit the interface.

### 9.2.7 Configuring Multicast

**Purpose:**
The multicast can be configured to realize live view for more than the maximum number of cameras through network.

A multicast address spans the Class-D IP range of 224.0.0.0 to 239.255.255.255. It is recommended to use the IP address ranging from 239.252.0.0 to 239.255.255.255.

**Steps:**
1. Enter the Network Settings interface.
   Menu > Configuration > Network
2. Select the **More Settings** tab to enter the More Settings interface.
3. Set **Multicast IP**. When adding a device to the CMS (Client Management System) software, the multicast address must be the same as the device’s multicast IP.

<table>
<thead>
<tr>
<th>Alarm Host IP</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm Host Port</td>
<td>0</td>
</tr>
<tr>
<td>Server Port</td>
<td>8000</td>
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<tr>
<td>HTTP Port</td>
<td>80</td>
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<tr>
<td>Multicast IP</td>
<td></td>
</tr>
<tr>
<td>RTSP Port</td>
<td>8554</td>
</tr>
</tbody>
</table>

**Figure 9.19 Configure Multicast**

4. Click the **Apply** button to save and exit the interface.

### 9.2.8 Configuring RTSP

**Purpose:**
The RTSP (Real Time Streaming Protocol) is a network control protocol designed for use in entertainment and communications systems to control streaming media servers.

**Steps:**
1. Enter the Network Settings menu by clicking Menu > Configuration > Network.
2. Select the **More Settings** tab to enter the More Settings menu.

<table>
<thead>
<tr>
<th>Alarm Host IP</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm Host Port</td>
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</tr>
<tr>
<td>Server Port</td>
<td>8000</td>
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<tr>
<td>HTTP Port</td>
<td>80</td>
</tr>
<tr>
<td>Multicast IP</td>
<td></td>
</tr>
<tr>
<td>RTSP Port</td>
<td>8554</td>
</tr>
</tbody>
</table>

**Figure 9.20 RTSP Settings Interface**

3. Enter the RTSP port in the text field of **RTSP Service Port**. The default RTSP port is 554, and you can change it according to different requirements.

4. Click the **Apply** button to save and exit the menu.

### 9.2.9 Configuring Server and HTTP Ports

**Purpose:**
You can change the server and HTTP ports in the Network Settings menu. The default server port is 8000 and the default HTTP port is 80.

**Steps:**
1. Enter the Network Settings interface.
   Menu > Configuration > Network

2. Select the **More Settings** tab to enter the More Settings interface.

3. Enter new **Server Port** and **HTTP Port**.

<table>
<thead>
<tr>
<th>Alarm Host IP</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm Host Port</td>
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<tr>
<td>Server Port</td>
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</tbody>
</table>

**Figure 9.21 Host/Others Settings Menu**

4. Enter the Server Port and HTTP Port in the text fields. The default Server Port is 8000 and the HTTP Port is 80, and you can change them according to different requirements.

5. Click the **Apply** button to save and exit the interface.

**Note:** The Server Port should be set to the range of 2000-65535 and it is used for remote client software access. The HTTP port is used for remote IE access.

### 9.2.10 Configuring Email

**Purpose:**
The system can be configured to send an Email notification to all designated users if an alarm event is detected, a motion detection event is detected, etc.

Before configuring the Email settings, the device must be connected to a local area network (LAN) that
maintains an SMTP mail server. The network must also be connected to either an intranet or the Internet depending on the location of the e-mail accounts to which you want to send notification.

**Steps:**

1. Enter the Network Settings interface.
   - Menu > Configuration > Network
2. Set the IPv4 Address, IPv4 Subnet Mask, IPv4 Gateway and the Preferred DNS Server in the Network Settings menu.

   ![Figure 9.22 Network Settings Interface](image)

3. Click the **Apply** button to save the settings.
4. Select the **Email** tab to enter the Email Settings interface.

   ![Figure 9.23 Email Settings Interface](image)

5. Configure the following Email settings:

   - **Enable Server Authentication (optional):** Check the checkbox to enable the server authentication feature.
   - **User Name:** The user account of sender’s Email for SMTP server authentication.
   - **Password:** The password of sender’s Email for SMTP server authentication.
   - **SMTP Server:** The SMTP Server IP address or host name (e.g., smtp.263xmail.com).
   - **SMTP Port:** The SMTP port. The default TCP/IP port used for SMTP is 25.
   - **Enable SSL (optional):** Click the checkbox to enable SSL if required by the SMTP server.
   - **Sender:** The name of sender.
   - **Sender’s Address:** The Email address of sender.
Select Receivers: Select the receiver. Up to 3 receivers can be configured.
Receiver: The name of user to be notified.
Receiver’s Address: The Email address of user to be notified.
Enable Attached Pictures: Check the checkbox of Enable Attached Picture if you want to send email with attached alarm images.
Interval: The interval refers to the time between two actions of sending attached pictures.

Figure 9.24 Configure Email Settings

6. Click the Apply button to save the Email settings.
7. You can click the Test button to test whether your Email settings work. The corresponding Attention message box will pop up.

Figure 9.25 Email Testing Attention
9.3 Checking Network Traffic

*Purpose:* You can check the network traffic to obtain real-time information of device such as linking status, MTU, sending/receiving rate, etc.

*Steps:*
1. Enter the Network Traffic interface.
   Menu > Maintenance > Net Detect

   ![Network Traffic Interface](image)

   Figure 9.26 Network Traffic Interface

2. You can view the sending rate and receiving rate information on the interface. The traffic data is refreshed every 1 second.
9.4 Network Detection

Purpose:
You can obtain network connecting status of device through the network detection function, including network delay, packet loss, etc.

9.4.1 Testing Network Delay and Packet Loss

Steps:
1. Enter the Network Traffic interface.
   Menu > Maintenance > Net Detect
2. Click the Network Detection tab to enter the Network Detection menu.

![Network Detection Interface](image)

Figure 9.27 Network Detection Interface

3. Enter the destination address in the text field of Destination Address.
4. Click the Test button to start testing network delay and packet loss. The testing result pops up on the window. If the testing is failed, the error message box will pop up as well.

![Testing Result](image)

Figure 9.28 Testing Result of Network Delay and Packet Loss

9.4.2 Exporting Network Packet

Purpose:
By connecting the device to network, the captured network data packet can be exported to USB-flash disk and other local backup devices.

Steps:
1. Enter the Network Traffic interface.
   Menu > Maintenance > Net Detect
2. Click the Network Detection tab to enter the Network Detection interface.
3. Select the backup device from the dropdown list of Device Name.
   
   **Note:** Click the **Refresh** button if the connected local backup device cannot be displayed. When it fails to detect the backup device, please check whether it is compatible with the device. You can format the backup device if the format is incorrect.

![Export Network Packet](image1)

**Figure 9.29** Export Network Packet

4. Click the **Export** button to start exporting.

5. After the exporting is complete, click **OK** to finish the packet export.

![Packet Export Attention](image2)

**Figure 9.30** Packet Export Attention

**Note:** Up to 1M data can be exported each time.
9.4.3 Checking Network Status

**Purpose:**
You can also check the network status and quick set the network parameters in this interface.

**Steps:**
Click **Status** on the right bottom of the page.

![Figure 9.31 Checking Network Status](image1)

If the network is normal the following message box pops out.

![Figure 9.32 Network Status Checking Result](image2)

If the message box pops out with other information instead of this one, you can click **Network** button to show the quick setting interface of the network parameters.

![Figure 9.33 Network Parameters Configuration](image3)
9.4.4 Checking Network Statistics

*Purpose:* You can check the network statistics to obtain the real-time information of the device.

*Steps:*

1. Enter the Network Statistics interface.
   
   Menu > Maintenance> Net Detect

2. Click the **Network Stat.** tab to enter the Network Statistics menu.

3. View the bandwidth of Remote Live View, bandwidth of Remote Playback, bandwidth of Net Total Idle information.

4. Click **Refresh** button to get the latest bandwidth statistics.
Chapter 10  HDD Management
10.1 Initializing HDDs

*Purpose:* A newly installed hard disk drive (HDD) must be initialized before it can be used with your device.

*Steps:*

1. Enter the HDD Information interface.
   
   Menu > HDD > General

   ![Figure 10.1 HDD Information Interface](image)

2. Select the HDD to be initialized.

3. Click the *Init* button.

   ![Figure 10.2 Confirm Initialization](image)

4. Select the *OK* button to start initialization.

5. After the HDD has been initialized, the status of the HDD will change from *Uninitialized* to *Normal*.

   ![Figure 10.3 HDD Status Changes to Normal](image)

*Note:* Initializing the HDD will erase all data on it.
10.2 Managing Network HDD

Purpose:
You can add the allocated NAS or disk of IP SAN to device, and use it as network HDD.

Steps:
1. Enter the HDD Information interface.
   Menu > HDD > General

   ![HDD Information Interface](image)

   

   Figure 10.4 HDD Information Interface

2. Click the **Add** button to enter the Add NetHDD interface, as shown in Figure 10.5.

   ![Add NetHDD Interface](image)

   

   Figure 10.5 Adding NetHDD Interface

3. Add the allocated NetHDD.
4. Select the type to NAS or IP SAN.
5. Configure the NAS or IP SAN settings.
   
   * **Add NAS disk:**
     1) Enter the NetHDD IP address in the text field.
     2) Enter the NetHDD Directory in the text field.
     3) Click the **OK** button to add the configured NAS disk.

   **Note:** Up to 8 NAS disks can be added.
**Add IP SAN:**

1) Enter the NetHDD IP address in the text field.
2) Click the **Search** button to the available IP SAN disks.
3) Select the IP SAN disk from the list shown below.
4) Click the **OK** button to add the selected IP SAN disk.

*Note:* Up to 1 IP SAN disk can be added.

6. After having successfully added the NAS or IP SAN disk, return to the HDD Information menu. The added NetHDD will be displayed in the list.
Note: If the added NetHDD is uninitialized, please select it and click the Init button for initialization.

Figure 10.8 Initialize Added NetHDD
10.3 10.3 Managing HDD Group

10.3.1 Setting HDD Groups

*Purpose:* Multiple HDDs can be managed in groups. Video from specified channels can be recorded onto a particular HDD group through HDD settings.

*Steps:*

1. Enter the Storage Mode interface.
   
   Menu > HDD > Advanced

2. Set the **Mode** to Group, as shown below:

   ![Figure 10.9 Storage Mode Interface](image)

3. Click the **Apply** button and the following Attention box will pop up.

   ![Figure 10.10 Attention for Reboot](image)

4. Click the **Yes** button to reboot the device to activate the changes.

5. After reboot of device, enter the HDD Information interface.
   
   Menu > HDD > General

6. Select HDD from the list and click the icon to enter the Local HDD Settings interface.
7. Select the Group number for the current HDD.

*Note:* The default group No. for each HDD is 1.

8. Click the **OK** button to confirm the settings.

9. In the pop-up Attention box, click the **Yes** button to finish the settings.

### 10.3.2 Setting HDD Property

*Purpose:*
The HDD property can be set to redundancy, read-only or read/write (R/W). Before setting the HDD property, please set the storage mode to Group (refer to step 1-4 of *Chapter 10.3.1 Setting HDD Groups*).

A HDD can be set to read-only to prevent important recorded files from being overwritten when the HDD becomes full in overwrite recording mode.

When the HDD property is set to redundancy, the video can be recorded both onto the redundancy HDD and the R/W HDD simultaneously so as to ensure high security and reliability of video data.

*Steps:*

1. Enter the HDD Information interface.
   
   Menu > HDD > General

2. Select HDD from the list and click the **icon** to enter the Local HDD Settings interface.
3. Set the HDD property to R/W, Read-only or Redundancy.
4. Click the OK button to save the settings and exit the interface.
5. In the HDD Information menu, the HDD property will be displayed in the list.

Note: At least 2 hard disks must be installed on your device when you want to set a HDD to Redundancy, and there is one HDD with R/W property.
10.4 Configuring Quota Mode

**Purpose**
Each camera can be configured with an allocated quota for the storage of recorded files.

**Steps**

1. Enter the Storage Mode interface.  
   Menu > HDD > Advanced
2. Set the **Mode** to **Quota**.  
   **Note:** The device must be rebooted to enable the changes to take effect.

![Storage Mode Settings Interface](image1)

![Configure Record Quota](image2)

3. Enter the storage capacity in the text field of **Max. Record Capacity (GB)**.

![Copy Settings to Other Camera(s)](image3)

4. You can copy the quota settings of the current camera to other cameras if required. Click the **Copy** button to enter the Copy Camera menu, as shown below.

![Copy to](image4)

5. Select the camera(s) to be configured with the same quota settings. You can also click the checkbox of **Analog** to select all cameras.
6. Click the **OK** button to finish the copy settings and go back to the Storage Mode interface.
7. Click the **Apply** button to apply the settings.  
   **Note:** If the quota capacity is set to 0, then all cameras will use the total capacity of HDD for recording.
10.5 Checking HDD Status

**Purpose:**
You may check the status of the installed HDDs on device so as to take immediate check and maintenance in case of HDD failure.

**Checking HDD Status in HDD Information Interface**

**Steps:**
1. Enter the HDD Information interface.
   Menu > HDD > General
2. Check the status of each HDD which is displayed on the list.

![Figure 10.17 View HDD Status (1)]

**Note:** If the status of HDD is *Normal* or *Sleeping*, it works normally. If the status is *Uninitialized* or *Abnormal*, please initialize the HDD before use. And if the HDD initialization is failed, please replace it with a new one.

**Checking HDD Status in HDD Information Interface**

**Steps:**
1. Enter the System Information interface.
   Menu > Maintenance > System Info
2. Click the **HDD** tab to view the status of HDD displayed on the list.

![Figure 10.18 View HDD Status (2)]
### 10.6 Checking S.M.A.R.T. Information

**Purpose:**
The S.M.A.R.T. (Self-Monitoring, Analysis and Reporting Technology) is a monitoring system for HDD to detect and report on various indicators of reliability in the hopes of anticipating failures.

**Steps:**
1. Enter the S.M.A.R.T. Settings interface.
   - Menu > HDD > HDD Detect > S.M.A.R.T. Settings
2. Select the HDD to view its S.M.A.R.T. information list.
   - **Note:** If you want to use the HDD even when the S.M.A.R.T. checking is failed, you can check the checkbox before the **Continue to use this disk when self-evaluation is failed** item.
3. Three self-tests of S.M.A.R.T are provided, including Short Test, Expanded Test and Conveyance Test.
   - You can select a self-test type and click ![start button] to start self-test.

![S.M.A.R.T. Settings Interface](image)

**Figure 10.19 S.M.A.R.T. Settings Interface**
10.7 Detecting Bad Sector

**Purpose:**
The bad sectors of a HDD may cause the system to slow down when reading or writing data. You can detect the bad sectors of the HDD and thus to take immediate measures to repair it.

**Steps:**
1. Enter the Bad Sector Detection interface.
   Menu>HDD>HDD Detect>Bad Sector Detection

   ![Figure 10.9 Bad Sector Detection](image1)

2. Select a HDD and click **Detect** to start detecting.

   ![Figure 10.10 Bad Sector Detecting](image2)

3. You can click **Pause** to pause the detection and click **Resume** to resume the detection.

4. If there is any error information about the HDD, you can click **Error info** to view the information.
10.8 Configuring HDD Error Alarms

**Purpose:**
You can configure the HDD error alarms when the HDD status is *Uninitialized* or *Abnormal*.

**Steps:**
1. Enter the Exception interface.
   - Menu > Configuration > Exceptions
2. Select the Exception Type to **HDD Error** from the dropdown list.
3. Click the checkbox(s) below to select the HDD error alarm type(s).
   - **Note:** The alarm type can be selected to: Audio Warning, Notify Surveillance Center, and Send Email. Please refer to Chapter 8.5 Setting Alarm Response Actions.

<table>
<thead>
<tr>
<th>Exception Type</th>
<th>HDD Fail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audible Warning</td>
<td></td>
</tr>
<tr>
<td>Notify Surveillance Center</td>
<td></td>
</tr>
<tr>
<td>Send Email</td>
<td></td>
</tr>
</tbody>
</table>

**Figure 10.22 Configure HDD Error Alarm**

4. Click the **Apply** button to save the settings.
Chapter 11  Camera Settings
11.1 Configuring OSD Settings

Purpose:
You can configure the OSD (On-screen Display) settings for the camera, including date /time, camera name, etc.

Steps:
1. Enter the OSD Configuration interface.
   Menu > Camera > OSD
2. Select the camera to configure OSD settings.
3. Edit the Camera Name in the text field.
4. Configure the Display Name, Display Date and Display Week by clicking the checkbox.
5. Select the Date Format, Time Format and Display Mode.

![Figure 11.1 OSD Configuration Interface](image)

6. You can use the mouse to click and drag the text frame on the preview window to adjust the OSD position.
7. Copy Camera Settings
   1) If you want to copy the OSD settings of the current camera to other cameras, click the Copy button to enter the Copy Camera interface, as shown in Figure 11.2.

![Figure 11.2 Copy Settings to Other Cameras](image)

   2) Select the camera (s) to be configured with the same OSD settings. You can also click the checkbox of Analog to select all cameras.
3) Click the OK button to finish the Copy settings and back to the OSD Configuration interface.
8. Click the Apply button to apply the settings.

Note: You can also click the Restore to restore the current OSD settings to the default parameters.
11.2 Configuring Privacy Mask

*Purpose:*
You are allowed to configure the four-sided privacy mask zones that cannot be viewed by the operator.

*Steps:*
1. Enter the Privacy Mask Settings interface.
   - Menu > Camera > Privacy Mask
2. Select the camera to set privacy mask.
3. Click the checkbox of **Enable Privacy Mask** to enable this feature.

![Figure 11.3 Privacy Mask Settings Interface](image)

4. Use the mouse to draw a zone on the window. The zones will be marked with different frame colors.
   - **Note:** Up to 4 privacy mask zones can be configured, and the size of each area can be adjusted.
5. The configured privacy mask zones on the window can be cleared by clicking the corresponding Clear Zone1-4 icons on the right side of the window, or click **Clear All** to clear all zones.

![Figure 11.4 Set Privacy Mask Area](image)

6. You can click the **Copy** button to copy the privacy mask settings of the current camera to other cameras.
   - Please refer to step 7 of *Chapter 11.1 Configuring OSD Settings.*
7. Click the **Apply** button to save the settings.
   - **Note:** You can also click the **Restore** to restore the current OSD settings to the default parameters.
11.3 Configuring Video Parameters

Steps:
1. Enter the Image Settings interface.
   Menu > Camera > Image
2. Select the camera to set image parameters.
3. Set the period of a day for configuring independent image parameters so as to satisfy different light conditions, e.g., daylight and night time. Two periods can be configured. When you have configured Period 1, the Period 2 is remained as the Other Time.

4. Select the mode from the drop-down menu according to different light conditions.
   Four modes are selectable:
   - **Standard**: in general lighting conditions (default).
   - **Indoor**: the image is relatively smoother.
   - **Dim Light**: the image is smoother than the other three modes.
   - **Outdoor**: the image is relatively clearer and sharper. The degree of contrast and saturation is high.
5. Adjust the image parameters including the brightness, contrast, saturation, hue, sharpness and denoising level by moving the sliding bar or increasing/decreasing the value.
   **Note**: When you select different mode, corresponding default parameters are available. You can also adjust the value of the brightness, contrast, saturation and hue to 0~255, the sharpness to 0~15 and the denoising level to 0~5.
6. You can click the **Copy** button to copy the image settings of the current camera to other cameras. Please refer to step 7 of Chapter 11.1 Configuring OSD Settings.
7. On the Image Settings interface, click the **Apply** button to save the settings.
   **Note**: you can click the **Restore** button to restore the current image settings to default parameters.
Chapter 12  Device Management and Maintenance
12.1  Viewing System Information

12.1.1  Viewing Device Information

Steps:
  1. Enter the System Information interface.
     Menu > Maintenance > System Info
  2. Click the Device Info tab to enter the Device Information menu to view the device name, model, serial No., firmware version and encoding version.

![Device Information Interface](image)

12.1.2  Viewing Camera Information

Steps:
  1. Enter the System Information interface.
     Menu > Maintenance > System Info
  2. Click the Camera tab to enter the Camera Information menu to view the status of each camera.

![Camera Information Interface](image)

12.1.3  Viewing Record Information

Steps:
  1. Enter the System Information interface.
     Menu > Maintenance > System Info
  2. Click the Record tab to enter the Record Information menu to view the recording status and encoding.
parameters of each camera.

![Figure 12.3 Record Information Interface](image1)

### 12.1.4 Viewing Network Information

**Steps:**
1. Enter the System Information interface.
   - Menu > Maintenance > System Info
2. Click the **Network** tab to enter the Network Information menu to view the network information.

![Figure 12.4 Network Information Interface](image2)

### 12.1.5 Viewing HDD Information

**Steps:**
1. Enter the System Information interface.
   - Menu > Maintenance > System Info
2. Click the **HDD** tab to enter the HDD Information menu to view the HDD status, free space, property, etc.
### Figure 12.5 HDD Information Interface

<table>
<thead>
<tr>
<th>Label</th>
<th>Status</th>
<th>Capacity</th>
<th>Free Space</th>
<th>Property</th>
<th>Type</th>
<th>Group</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Normal</td>
<td>465.76GB</td>
<td>464GB</td>
<td>RW</td>
<td>Local</td>
<td>1</td>
</tr>
<tr>
<td>17</td>
<td>Offline</td>
<td>0MB</td>
<td>0MB</td>
<td>RW</td>
<td>NAS</td>
<td>1</td>
</tr>
<tr>
<td>18</td>
<td>Offline</td>
<td>0MB</td>
<td>0MB</td>
<td>RW</td>
<td>NAS</td>
<td>1</td>
</tr>
</tbody>
</table>
12.2 Searching & Exporting Log Files

**Purpose:**
The operation, alarm, exception and information of the device can be stored in log files, which can be viewed and exported at any time.

**Steps:**
1. Enter the Log Search interface.
   - Menu > Maintenance > Log Search

   ![](image1.png)

   Figure 12.6 Log Search Interface

2. Set the log search conditions to refine your search, including the Start Time, End Time, Major Type and Minor Type.
3. Click the **Search** button to start searching log files.
4. The matched log files will be displayed on the list shown below.

   ![](image2.png)

   Figure 12.7 Log Search Results

   **Note:** Up to 2000 log files can be displayed each time.

5. You can click the **Check** button of each log or double click it to view its detailed information. And you can also click the **Play** button to view the related video files if available.
6. If you want to export the log files, click the **Export** button to enter the Export menu.

You can also export all the log files stored in the HDD.

   (1) Enter the Log Export interface.
   
   Menu > Maintenance > Log Information > Log Export

   ![Figure 12.9 Log Export Interface](image)

   (2) Check checkbox to select the HDD and click **Export** to enter the export interface.

   ![Figure 12.10 Export Log Files](image)
7. Select the backup device from the dropdown list of **Device Name**.

8. Click the **Export** to export the log files to the selected backup device.

You can click the **New Folder** button to create new folder in the backup device, or click the **Format** button to format the backup device before log export.

**Notes:**
1) Please connect the backup device to device before operating log export.
2) The log files exported to the backup device are named by exporting time, e.g., 20110514124841logBack.txt.

### 12.3 Importing/Exporting Configuration Files

**Purpose:**
The configuration files of the device can be exported to local device for backup; and the configuration files of one device can be imported to multiple device devices if they are to be configured with the same parameters.

**Steps:**
1. Enter the Import/Export Configuration File interface.

   Menu > Maintenance > Import/Export

   ![Figure 12.11 Import/Export Config File](image)

2. Click the **Export** button to export configuration files to the selected local backup device.

3. To import a configuration file, select the file from the selected backup device and click the **Import** button.

   After the import process is completed, you must reboot the device.

**Note:** After having finished the import of configuration files, the device will reboot automatically.
12.4 Upgrading System

Purpose:
The firmware on your device can be upgraded by local backup device or remote FTP server.

12.4.1 Upgrading by Local Backup Device

Steps:
1. Connect your device with a local backup device where the update firmware file is located.
2. Enter the Upgrade interface.
   Menu > Maintenance > Upgrade
3. Click the Local Upgrade tab to enter the local upgrade menu.

![Local Upgrade Interface](image)

4. Select the update file from the backup device.
5. Click the Upgrade button to start upgrading.
6. After the upgrading is complete, reboot the device to activate the new firmware.

12.4.2 Upgrading by FTP

Before you start:
Configure PC (running FTP server) and device to the same Local Area Network. Run the 3rd-party TFTP software on the PC and copy the firmware into the root directory of TFTP.

Steps:
1. Enter the Upgrade interface.
   Menu > Maintenance > Upgrade
2. Click the FTP tab to enter the local upgrade interface.
3. Enter the FTP Server Address in the text field.
4. Click the Upgrade button to start upgrading.
5. After the upgrading is complete, reboot the device to activate the new firmware.
12.5 Restoring Default Settings

Steps:
1. Enter the Default interface.
   Menu > Maintenance > Default

   ![Restore Factory Default](image)
   
   Figure 12.14 Restore Factory Default

2. Click the OK button to restore the default settings.

   Note: Except the network parameters (including IP address, subnet mask, gateway, MTU and server port), all other parameters of the device will be restored to factory default settings.
Chapter 13  Others
13.1 Configuring General Settings

*Purpose:* You can configure the BNC output standard, VGA/HDMI output resolution, mouse pointer speed, etc.

*Steps:*

1. Enter the General Settings interface.
   
   Menu > Configuration > General

2. Select the **General** tab.

![Figure 13.1 General Settings Interface](image)

3. Configure the following settings:
   
   - **Language**: The default language used is *English*.
   - **CVBS Output Standard**: Select the CVBS output standard to NTSC or PAL, which must be the same with the video input standard.
   - **Resolution**: Select the VGA/HDMI output resolution, which must be the same with the resolution of the monitor screen.
   - **Time Zone**: Select the time zone.
   - **Date Format**: Set the date format.
   - **System Date**: Select the system date.
   - **System Time**: Set the system time.
   - **Mouse Pointer Speed**: Set the speed of mouse pointer; 4 levels are configurable.
   - **Enable Wizard**: Enable/disable the Wizard when the device starts up.
   - **Enable ID Authentication**: Enable/disable the use of the login password.

4. Click the **Apply** button to save the settings.
13.2 Configuring DST Settings

Steps:
1. Enter the General Settings interface.
   Menu > Configuration > General
2. Choose DST Settings tab.

![Figure 13.2 DST Settings Interface](image)

You can check the checkbox before the Auto DST Adjustment item.

Or you can manually check the Enable DST checkbox, and then set the date of the DST period.
13.3 Configuring More Settings

Steps:
1. Enter the General Settings interface.
   Menu > Configuration > General
2. Click the More Settings tab to enter the More Settings interface.

![Figure 13.3 More Settings Interface](image)

3. Configure the following settings:
   - **Device Name**: Edit the name of device.
   - **Device No.**: Edit the serial number of device. The Device No. can be set in the range of 1~255, and the default No. is 255.
   - **CVBS Output Brightness**: Adjust the video output brightness.
   - **Operation Timeout**: Set timeout time for menu inactivity. E.g., when the timeout time is set to 5 Minutes, the system will exit from the current operation menu to live view screen after 5 minutes of menu inactivity.
   - **Menu Output Mode**: Select the menu output mode to Auto, HDMI/VGA or Main CVBS.

   **Notes**:
   1. When you select Auto, the device can automatically detect the HDMI/VGA output as the main output and the CVBS output as the auxiliary output when it starts up.
   2. After you have changed the output mode, you should restart the device to activate the new settings.

4. Click the Apply button to save the settings.
13.4 Managing User Accounts

Purpose:
There is a default account in the device: Administrator. The Administrator user name is admin and the password is 12345. The Administrator has the permission to add and delete user and configure user parameters.

13.4.1 Adding a User

Steps:
1. Enter the User Management interface.
   Menu > Configuration > User

   ![User Management Interface](figure13.4.png)

   Figure 13.4 User Management Interface

2. Click the Add button to enter the Add User interface.

   ![Add User Menu](figure13.5.png)

   Figure 13.5 Add User Menu

3. Enter the information for new user, including User Name, Password, Level and User’s MAC Address.
   Level: Set the user level to Operator or Guest. Different user levels have different operating permission.
   - Operator: The Operator user level has permission of Local Log Search in Local Configuration, Remote Log Search and Two-way Audio in Remote Configuration and all operating permission in Camera Configuration.
   - Guest: The Guest user has permission of Local Log Search in Local Configuration, Remote Log Search in Remote Configuration and only has the local/remote playback in the Camera Configuration.
   User’s MAC Address: The MAC address of the remote PC which logs onto the device. If it is configured and enabled, it only allows the remote user with this MAC address to access the device.
4. Click the **OK** button to save the settings and go back to the User Management interface. The added new user will be displayed on the list, as shown in Figure 13.6.

![Figure 13.6 Added User Listed in User Management Interface](image)

5. Select the user from the list and then click the **button to enter the Permission settings interface.

![Figure 13.7 User Permission Settings Interface](image)

6. Set the operating permission of Local Configuration, Remote Configuration and Camera Configuration for the user.

   **Local Configuration**
   - Local Log Search: Searching and viewing logs and system information of device.
   - Local Parameters Settings: Configuring parameters, restoring factory default parameters and importing/exporting configuration files.
   - Local Advanced Operation: Operating HDD management (initializing HDD, setting HDD property), upgrading system firmware, clearing I/O alarm output.
   - Local Shutdown / Reboot: Shutting down or rebooting the device.

   **Remote Configuration**
   - Remote Log Search: Remotely viewing logs that are saved on the device.
   - Remote Parameters Settings: Remotely configuring parameters, restoring factory default parameters and importing/exporting configuration files.
   - Remote Serial Port Control: Configuring settings for RS-485 ports.
   - Remote Video Output Control: Sending remote control panel signal.
   - Two-Way Audio: Realizing two-way radio between the remote client and the device.
   - Remote Alarm Control: Remotely arming (notify alarm and exception message to the remote client) and controlling the alarm output.
   - Remote Advanced Operation: Remotely operating HDD management (initializing HDD, setting HDD property), upgrading system firmware, clearing I/O alarm output.
   - Remote Shutdown/Reboot: Remotely shutting down or rebooting the device.

   **Camera Configuration**
• Remote Live View: Remotely viewing live video of the selected camera(s).
• Local Manual Operation: Locally starting/stopping manual recording, picture capturing and alarm output of the selected camera(s).
• Remote Manual Operation: Remotely starting/stopping manual recording, picture capturing and alarm output of the selected camera(s).
• Local Playback: Locally playing back recorded files of the selected camera(s).
• Remote Playback: Remotely playing back recorded files of the selected camera(s).
• Local PTZ Control: Locally controlling PTZ movement of the selected camera(s).
• Remote PTZ Control: Remotely controlling PTZ movement of the selected camera(s).
• Local Video Export: Locally exporting recorded files of the selected camera(s).

Note: You should select the camera(s) on the Camera Configuration interface for the operation permission configured.

7. Click the OK button to save the settings and exit interface.

Note: Only the admin user account has the permission of restoring factory default parameters.

13.4.2 Deleting a User

Steps:
1. Enter the User Management interface.
   Menu > Configuration > User
2. Select the user to be deleted from the list.

![Figure 13.8 Delete a User](image.png)

3. Click the icon to delete the selected user.

13.4.3 Editing a User

Steps:
1. Enter the User Management interface.
   Menu > Configuration > User
2. Select the user to be edited from the list.

![Figure 13.9 Edit a User](image.png)

3. Click the icon to enter the Edit User interface.
4. Edit the user information, including user name, password, level and MAC address.
5. Click the OK button to save the settings and exit the menu.

13.4.4 Changing Password of Admin

Purpose:
The password of the admin user account can be changed in the User Management menu.

Steps:
1. Enter the User Management interface.
   Menu > Configuration > User

2. Select the admin user and click to change the password.
3. Enter the old password, check ✓ checkbox, enter new password and confirm password on the menu.
4. Click OK to save the settings and exit the menu.
13.5 Logging out/Shutting down/Rebooting Device

Steps:

1. Enter the Shutdown interface.
   Menu > Shutdown

   ![Shutdown Menu](image)

   Figure 13.13 Shutdown Menu

2. Click the **Logout** button to log out, or
   Click the **Shutdown** button to shut down the device, or
   Click the **Reboot** button to reboot the device.

   *Note:* After you have logged out the system, menu operation on the screen is invalid. It is required a user name and password to login the system.
Chapter 14  Appendix
14.1 Glossary

- **Dual Stream**: Dual stream is a technology used to record high resolution video locally while transmitting a lower resolution stream over the network. The two streams are generated by the device, with the main stream having a maximum resolution of 4CIF and the sub-stream having a maximum resolution of CIF.

- **DVR**: Acronym for Digital Video Recorder. A DVR is device that is able to accept video signals from analog cameras, compress the signal and store it on its hard drives.

- **HDD**: Acronym for Hard Disk Drive. A storage medium which stores digitally encoded data on platters with magnetic surfaces.

- **DHCP**: Dynamic Host Configuration Protocol (DHCP) is a network application protocol used by devices (DHCP clients) to obtain configuration information for operation in an Internet Protocol network.

- **HTTP**: Acronym for Hypertext Transfer Protocol. A protocol to transfer hypertext request and information between servers and browsers over a network.

- **PPPoE**: PPPoE, Point-to-Point Protocol over Ethernet, is a network protocol for encapsulating Point-to-Point Protocol (PPP) frames inside Ethernet frames. It is used mainly with ADSL services where individual users connect to the ADSL transceiver (modem) over Ethernet and in plain Metro Ethernet networks.

- **DDNS**: Dynamic DNS is a method, protocol, or network service that provides the capability for a networked device, such as a router or computer system using the Internet Protocol Suite, to notify a domain name server to change, in real time (ad-hoc) the active DNS configuration of its configured hostnames, addresses or other information stored in DNS.

- **Hybrid DVR**: A hybrid DVR is a combination of a DVR and NVR.

- **NTP**: Acronym for Network Time Protocol. A protocol designed to synchronize the clocks of computers over a network.

- **NTSC**: Acronym for National Television System Committee. NTSC is an analog television standard used in such countries as the United States and Japan. Each frame of an NTSC signal contains 525 scan lines at 60Hz.

- **NVR**: Acronym for Network Video Recorder. An NVR can be a PC-based or embedded system used for centralized management and storage for IP cameras, IP Domes and other DVRs.

- **PAL**: Acronym for Phase Alternating Line. PAL is also another video standard used in broadcast televisions systems in large parts of the world. PAL signal contains 625 scan lines at 50Hz.

- **PTZ**: Acronym for Pan, Tilt, Zoom. PTZ cameras are motor driven systems that allow the camera to pan left and right, tilt up and down and zoom in and out.

- **USB**: Acronym for Universal Serial Bus. USB is a plug-and-play serial bus standard to interface devices to a host computer.
14.2 FAQ

• Why does my device make a beeping sound after booting?
The possible reasons for the warning beep on the device are as follows:
   a) There is no HDD installed in the device.
   b) The HDD is not initialized.
   c) HDD error

To cancel the beeping sound and use the device without HDD, enter the Exception Settings interface. For detailed information, see Chapter Handling Exception.

• Why does the device seem unresponsive when operating with the IR remote control?
Please read through the section Using the IR Remote Control, and check:
   a) The batteries are installed correctly in the remote, making sure that the polarities of the batteries are not reversed.
   b) The batteries are fresh and are not out of power.
   c) The remote has not been tampered with.
   d) There are no fluorescent lamps in use nearby.

• Why does the PTZ seem unresponsive?
If the PTZ seem unresponsive, please check:
   a) The RS-485 cable is properly connected.
   b) The dome decoder type is correct.
   c) The dome decoder speed configuration is correct.
   d) The dome decoder address bit configuration is correct.
   e) That the main board RS-485 interface is not broken.

• Why is there no video recorded after setting the motion detection?
If there are no recorded video after setting the motion detection, please check:
   a) The recording schedule is setup correctly by following the steps listed in Configuring Record.
   b) The motion detection area is configured correctly (See Configuring Motion Detection).
   c) The channels are being triggered for motion detection (See Configuring Motion Detection).

• Why doesn’t the device detect my USB export device for exporting recorded files?
There’s a chance that the device and your USB device is not compatible. Please refer to our company’s website to view a list of compatible devices.

• My device is in Live View mode and the menu does not show up. It does not respond to the mouse or the IR remote control.
Your device may be in auxiliary mode. This occurs when the Main/Spot on front panel or VOIP button on IR remote control is pressed. To return to the previous mode of operation, press the Main/Spot or VOIP button again and then press Enter button on the IR remote control.