5 Configure start up wizard

The Startup Wizard will help you set up the remote viewing from your mobile device. Internet connection (Step 4 from previous page) is needed for this step.

Download LaView Mobile from the App Store by scanning the QR code.

Check the DHCP box to ensure the communication between the DVR and your router.

In LaView Mobile App, press ‘+ Device’ button.

Type in the P2P ID and password from the Wizard. Click on ‘Save’

Back to the Home page, click on the device you just added and select the channel you wish to view. Then click the ‘Play’ button.

Now you should be able to view all the cameras from your mobile device.

www.laviewusa.com

What is in the box?

- HD-TVI Digital Video Recorder
- HD-TVI Analog Cameras
- Science BNC Cables
- Camera Power Splitter
- Adapter
- Remote Control

HD-TVI QUICK START GUIDE

Remote Viewing

View footage on your mobile devices with our app. You can either scan the provided QR code or search LaView Mobile in the app store.

LaView Mobile

Content may vary by model, including the number of channels, cameras, configurations, and hard disk capacity.

Questions?

Call us at: 626-898-4988

Open support ticket at: www.laviewusa.com/contact

Tutorial videos & user manual at: www.laviewusa.com/support

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Troubleshooting

- Problems
- Solution

1. No signal/No video
   - Make sure the VIVID cable is properly connected to both the DVR and TV/monitor
   - Make sure the TV/monitor is turned on and is set to the correct video input (CVI, HD-TVI, etc.)
   - Check the TV/monitor cables
   - Make sure the TV/monitor is turned on and is set to the correct video input (CVI, HD-TVI, etc.)
   - Check the TV/monitor cables

2. No signal
   - Make sure the camera is connected to the power splitter and also to the video input
   - Connect the camera to another DVR

3. Camera picture is out of focus
   - Make sure the camera is not placed behind a window, there is no interference or strong light source in front of the camera
   - Make sure the camera is fixed properly, not in motion

4. No Picture in Preview
   - Make sure the VIVID cable is properly connected to both the DVR and TV/monitor
   - Make sure the TV/monitor is turned on and is set to the correct video input (CVI, HD-TVI, etc.)
   - Check the TV/monitor cables

5. DVR not recording
   - Make sure the DVR has enough hard disk space
   - Make sure the DVR is set to record
   - Make sure the VIVID cable is properly connected to both the DVR and TV/monitor

6. DVR not playing
   - Make sure the DVR is set to play
   - Make sure the VIVID cable is properly connected to both the DVR and TV/monitor

We recommend testing all the cameras and cables prior to installation.

1. Connect your cameras
   - Connect the BNC plug and power plug of the siamese cable into the camera
   - Connect the opposite BNC plug into the DVR VIDE0 IN port and the power plug into the camera power supply
   - Connect the power splitter into camera power supply

2. Connect to your monitor/TV
   - Connect your DVR and TV/monitor with a HDMI or VGA cable (Not included)
   - Note: Your monitor TV must support the output resolution of the DVR or you may get a black screen or a possible error message. You cannot use a laptop as a display.

3. Connect the mouse and power
   - Connect the mouse to the USB port
   - Connect the 12V DVR power adapter to the DVR

4. Connect to your network (OPTIONAL)
   - Connect the LAN port on the DVR to the LAN port on your router via an Ethernet cable for remote viewing on your mobile phone, tablets, PC and Mac
   - Note: The DVR will still work as a standalone video recorder if you do not have internet connection and skip this step.

5. Configure the start up wizard
   - The connection is now completed. Turn on the power switch and follow the start up wizard on your screen to configure the DVR (next page)