



LaView Warranty Policy

WARRANTY INFORMATION:

LaView covers products purchased as new in United States from our website or authorized dealers only. LaView will provide a warranty to the original purchaser of a new LaView Product against defects in materials and workmanship for a period of one (1) year from the date of purchase for Analog/HD 1080P item, and two (2) year from the date of purchase for IP item. If a Product covered by this warranty is determined to be defective within the warranty period, LaView will either repair or replace the unit at its sole discretion.

The warranty is valid only upon presentation of the proof of purchase (original invoice or sales receipt) indicating the date of purchase, authorized distributor or dealer's name, model and serial number of the product. LaView reserves the right to refuse warranty if this information has been removed or changed after the original purchase of the product from an authorized distributor or dealer. This limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

LaView's obligations are limited to repair of the defect or replacement the defective part or at its discretion replacement of the product itself. Repair or replacement under the terms of this warranty does not provide right to extension or renewal of the warranty period.

The warranty is not applicable to cases other than defects in material, design and workmanship.

The warranty does not cover the following:

- Cosmetic damage, damages from shipping, normal wear and tear.
- Abuse or misuse, improper operation, and failure to use this product for its normal purposes.
- Defects resulting from usage of the product in conjunction with accessories that are not approved by LaView for use with this product.
- Failure of the product arising from incorrect installation or use not consistent with the instructions and technical or safety standards prescribed in the product user manual.
- Improper voltage supply or power surges.
- Installation and set-up issues or any repairs attempted by anyone other than by a LaView authorized service center.
- Accidents, Acts of God, lightning, water, fire, public disturbances, improper ventilation, improper voltage supply or power surges or any cause beyond the control of LaView.
- Unauthorized modifications or adjustments to the product in order to comply with local or international technical standards in countries for which this LaView product was not originally designed.
- Serial Number on the Product has been altered, deleted, removed or made illegible.

This warranty is not transferable. This warranty will be the customer's sole and exclusive remedy and neither LaView nor LaView authorized service centers shall be liable for any incidental damages or breach of any implied warranty of this product.

DISCLAIMER: LaView shall not be liable for the loss of any saved/stored data in products that are either repaired or replaced.

The above policies are for warranty service and the customer will be responsible for any costs associated with non-warranty conditions. LaView reserves the right to make final decisions regarding problem determination and the appropriate service option. Exchange units assume the remaining warranty of the original product. Some limitations and restrictions apply and these programs are subject to change without prior notice.