

HD IR Network Dome Camera Quick Start Guide

Welcome

Thank you for purchasing our network cameras.

This user's manual is designed to be a reference tool for using your product.

Please read the following safeguards and warnings carefully before you use this series product.

Please keep this user's manual well for future reference.

Important Safeguards and Warnings

Electrical safety

- All installation and operation should conform to your local electrical safety codes.
- The power source shall conform to the requirement of the Safety Extra Low Voltage (SELV) standard, and supply power with rated voltage which conforms to Limited power Source requirement according IEC60950-1. Please note that the power supply requirement is subject to the device label.
- Make sure the power supply is correct before operating the device.
- A readily accessible disconnect device shall be incorporated in the building installation wiring
- Prevent the power cable from being trampled or pressed, especially the plug, power socket and the junction extruded from the device.
- We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation.

Environment

- Do not aim the device at strong light to focus, such as lamp light and sun light, otherwise it might cause over brightness or light marks, which are not the device malfunction, and affect the longevity of Charge Coupled Device (CCD) or Complementary Metal-Oxide Semiconductor (CMOS).
- Do not place the device in a damp or dusty environment, extremely hot or cold temperatures, or the locations with strong electromagnetic radiation or unstable lighting.
- Keep the camera away from water or other liquid to avoid damages to the internal components.
- Keep the indoor device away from rain or damp to avoid fire or lightning.
- Keep sound ventilation to avoid heat accumulation.
- Transport, use and store the device within the range of allowed humidity and temperature.
- Heavy stress, violent vibration or water splash are not allowed during transportation, storage and installation.
- Pack the device with standard factory packaging or the equivalent material when transporting the device.
- The device needs to be installed in the location where professional staff can cover (professionals need to know the attentions of using the device), non-professionals are not allowed to enter device installation area when the device is operating normally, which may cause accidental damage.

Operation and Daily Maintenance

- Do not directly touch the heat dissipation component of the device to avoid scald.
- Do not dismantle the device because there is no component that can be fixed by users themselves. Otherwise, it might cause water leakage or bad image due to unprofessional dismantling.
- Please contact after-sale service to replace desiccant when it becomes green. (The desiccant is not provided by default)
- It is recommended to use the device together with lightning arrester to improve lightning protection effect.
- It is recommended to get the grounding holes to be grounded to enhance the reliability of the device.
- Do not directly touch the optic component CCD or CMOS. You can use the air blower to blow away the dust or dirt on the lens surface. Please use a dry cloth wetted by alcohol to wipe away the dust gently if necessary.
- Use the dry soft cloth to clean the device. If the dust is difficult to be removed, please wipe it away with a clean cloth wetted slightly by the mild detergent, and then use the dry cloth to clean the device. Do not use volatile solvents like alcohol, benzene, thinner, or strong detergent with abrasiveness, otherwise it will damage the surface coating or reduce the working performance of the device.
- When installing or using the device, do not directly touch or wipe the surface of the dome cover because it is an optical device. If stained with dirt, use oil-free soft brush or air blower to gently wipe it away. If stained with grease or fingerprint, use soft cloth to gently wipe the water drop or oil and wait till it is dry, and then use oil-free cotton cloth or lens cleaning paper soaked with alcohol or detergent to wipe from the lens center outward till it is clean.
- We are not liable for any problems caused by unauthorized modification or attempted repair.
- The dome cover is a kind of optical component, please do not touch or wipe the cover surface during installation and application, it may stain dust, grease or fingerprint, you can use absorbent cotton to dip some diethyl ether or use soft cloth to dip some water and then wipe gently. You can also use air gun to remove the dust if the cover is stained with dust.

Warnings

- Please strengthen the protection of network, device data and personal information, adopt necessary measures of guarantee device network security, including but not limited to using strong password, modifying password regularly, upgrading firmware to the latest version, isolating computer network and so on. For the IP camera firmware of some old version, the ONVIF password won't be modified automatically after the main password of the system is modified. You need to upgrade the camera firmware or upgrade the ONVIF password manually.
- Please modify the default password after login to avoid being stolen.
- Use the standard components provided by manufacturer and make sure the device is installed and fixed by professional engineers.
- The surface of the image sensor should not be exposed to laser beam radiation in an environment where a laser beam device is used.

- Do not provide two or more power supply sources for the device; otherwise it might damage the device.

Disclaimer

- This manual is for reference only. Please refer to the actual product for more details.
- Minor differences might be found in user interface, and there might be deviation between the actual value of some data and the value provided in the manual due to the reasons such as the real environment is not stable. Please refer to the final explanation of the company if there is any doubt or dispute.
- All the designs and software are subject to change without prior written notice. The manual will be regularly updated according to the product upgrade without prior announcement.
- Please contact the supplier or customer service if there is any problem occurred when using the device.
- Please contact the customer service for the latest procedure and supplementary documentation.
- Please visit our website or contact your local service engineer for more information.
- The company is not liable for any loss caused by the operation that does not comply with the manual.
- If there is any uncertainty or controversy, please refer to our final explanation.

Regulatory Information

FCC Information

1.1 FCC conditions:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.

1.2 FCC compliance:

This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference. This equipment generate, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note

- Please refer to the disk for more details, check and download the corresponding user's manual and tool.
- Before installation, please open the package and check all the components are included.
- Contact your local retailer as soon as possible if something is broken in your package.

Accessory Name	Amount	Accessory Name	Amount
Network Camera Unit	1	Installation Position Map	1
Quick Start Guide	1	Waterproof Connector	1
Screw Package	1	CD	1
Wrench (Optional)	1		

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1 Device Structure

1.1 Structure Components

Note

- The following figures are for reference only, which are used to know each structure component and cable port functions.
- Different devices may have different structures and cables, please refer to the following figures according to the actual product.

You can refer to the following figures for multiple-function combination cable information. See Figure 1-1and Figure 1-2.

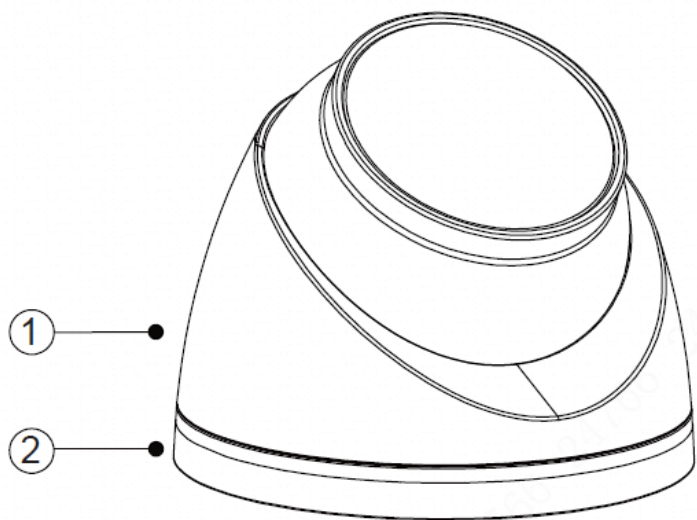


Figure 1-1

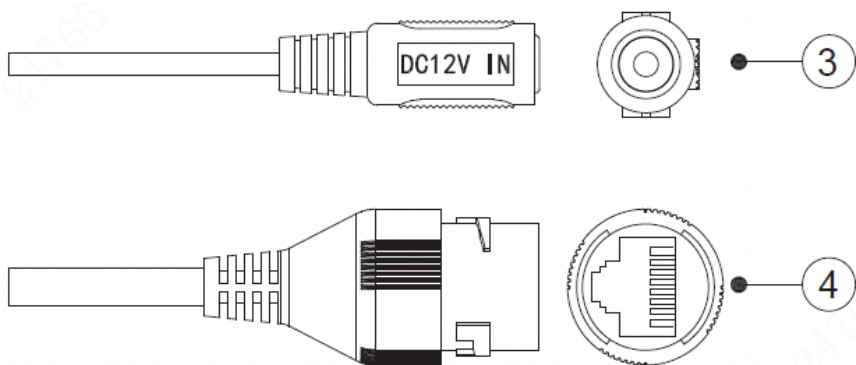


Figure 1-2

Please refer to Table 1-1for detailed information about structure appearance.

Component	Component Name
1	Dome enclosure
2	Dome pedestal

Table 1-1

Please refer to Table 1-2for detailed information about cable port.

SN	Port	Port Name	Connector	Function Description
3	DC 12V	12V DC power	-	<p>Connect to DC 12V power, input power. Be sure to power the device according to the instruction of device label.</p> <p>Caution</p> <p>It may cause damage to the device if it fails to power the device according to the instruction of device label.</p>
4	LAN	Network port	Ethernet port	<p>Connect to standard Ethernet cable.</p> <p>Note</p> <p>Some devices don't support PoE power supply.</p>

Table 1-2

1.2 Framework and Dimension

Note

The following figures are for reference only, which are used to know the device dimension, please refer to Figure 1-3 according to the actual product.

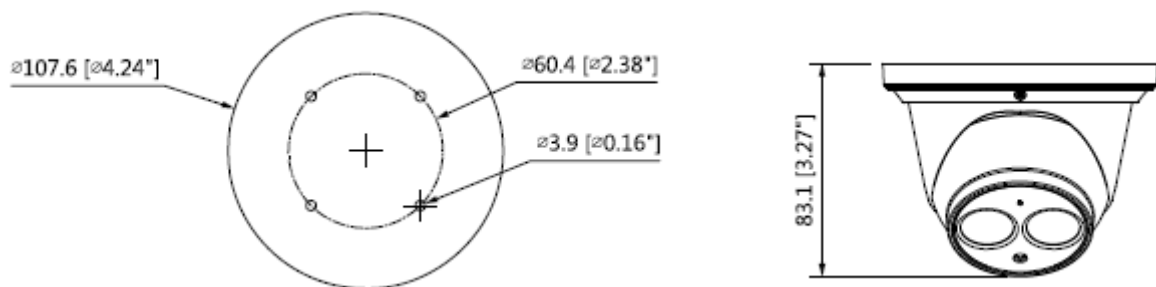


Figure 1-3

2 Device Installation

2.1 Install SD Card (Optional)

Note

- Please cut off the device power before installing SD card.
- Some devices are not equipped with SD card slot; please refer to the actual device for more details.
- Please install SD card when the device is equipped with SD card slot and it needs to use SD card.

Step 1

Dismantle the device enclosure, loosen the screws on the lower dome and then open the dome body.

Step 2

Loosen the locking screws and take out the camera module from the upper dome.

SD card slot and reset button are shown in Figure 2-1, the installation figure is for reference only, please refer to the actual product for more details.

Step 3

Open SD card slot; install the SD card into the slot and close the SD card slot cover.

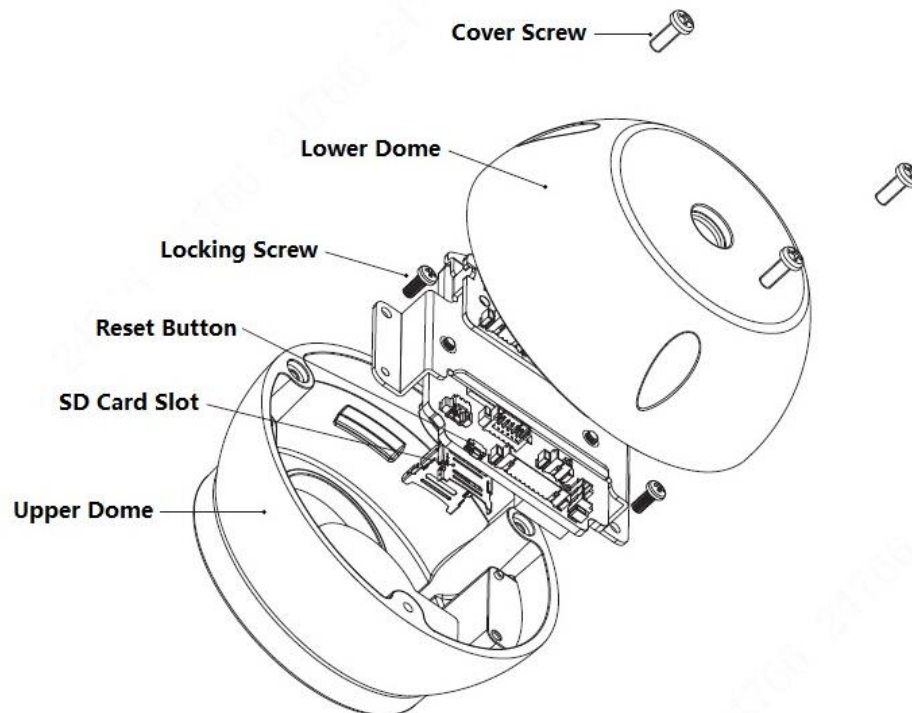


Figure 2-1

Note

Press the reset button for 5s to 10s continuously when the device is running normally, and then the system config info will be restored to factory default settings.

Step 4

Tighten the locking screws and install the camera module back to upper dome.

Step 5

Use cover screws to tighten the dome body firmly and then install the device enclosure back to place.

2.2 Fix Device

Note

- The installation figures are for reference only; please refer to Figure 2-2, Figure 2-3 and Figure 2-4 for reference according to the actual product.
- Please make sure the mounting surface can sustain at least 3X weight of the camera and the bracket.

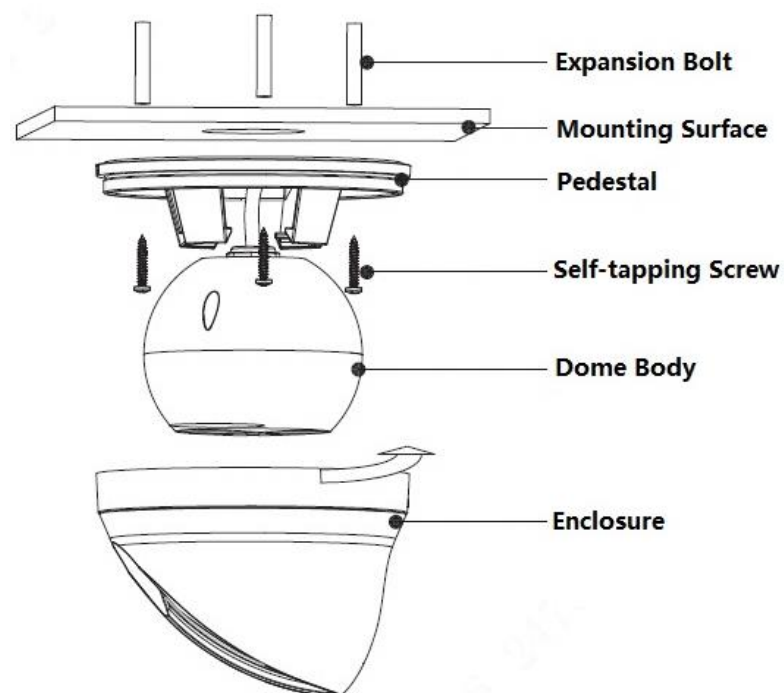


Figure 2-2

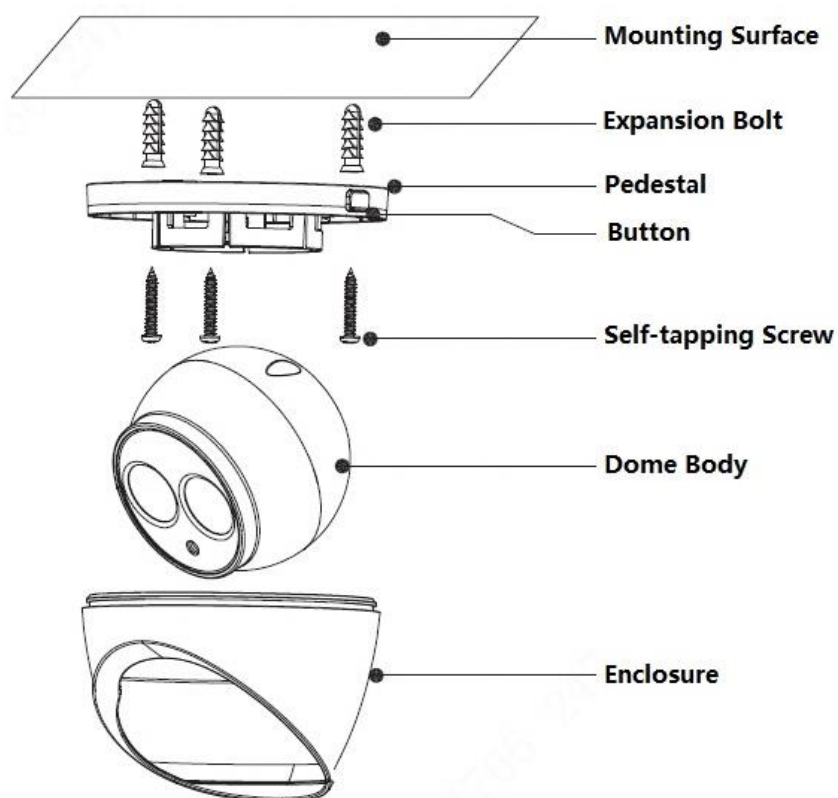


Figure 2-3

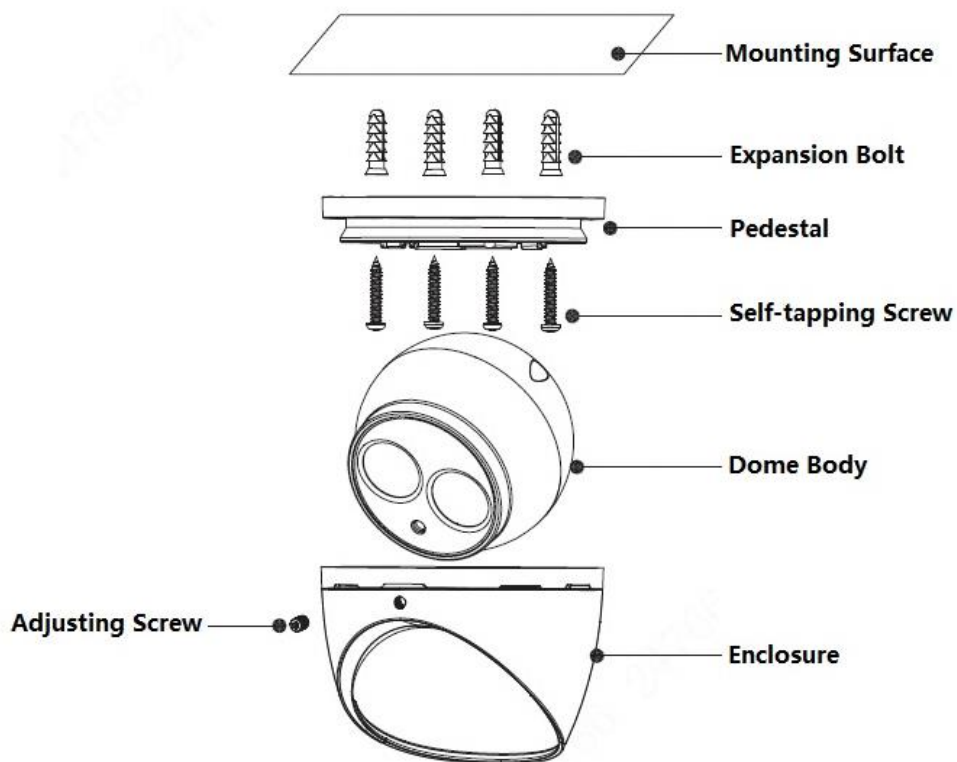


Figure 2-4

Step 1

Please take out the installation position map from the accessories bag, and then stick it on the mounting surface, dig bottom holes according to the installation position map, and then put the expansion bolts into the bottom holes and lock them firmly.

Step 2

Dismantle the device.

- As for the device shown in Figure 2-2, rotate the enclosure anticlockwise and then dismantle the device.

Note

The range of lens adjustment angle: horizontal ($0^{\circ} \sim +360^{\circ}$), vertical ($0^{\circ} \sim +90^{\circ}$), image rotation direction ($0^{\circ} \sim +360^{\circ}$).

- AS for the device shown in Figure 2-3, the steps of dismantling device are shown as follows.
 1. Press the button on the pedestal to make it expand.
 2. Press the dome enclosure down the cable exit to separate the pedestal from the dome enclosure and disassemble the device.

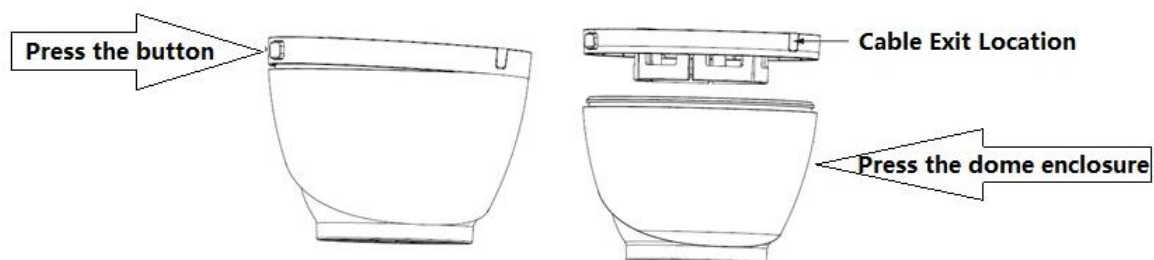


Figure 2-5

Note

The range of lens adjustment angle: horizontal ($0^{\circ} \sim +360^{\circ}$), vertical ($0^{\circ} \sim +78^{\circ}$), image rotation direction ($0^{\circ} \sim +360^{\circ}$).

- As for the device shown in Figure 2-4, loosen the adjusting screw and pull the enclosure downward to separate pedestal from enclosure, finally the device is taken apart.

Note

The range of lens adjustment angle: horizontal ($0^{\circ} \sim +360^{\circ}$), vertical ($0^{\circ} \sim +78^{\circ}$), image rotation direction ($0^{\circ} \sim +360^{\circ}$).

Step 3

Select bottom cabling or side cabling; lead the multi-function cable into the cable exit hole on the mounting surface.

- Bottom cabling: select to lead out the cable through the mounting surface, which can protect the cable effectively.
- Side cabling: select to lead out the cable through side exit and add metal conduit and etc., which can prevent the cable from being destroyed.

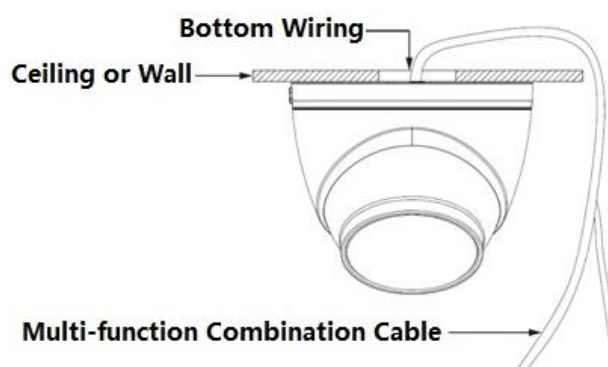


Figure 2-6

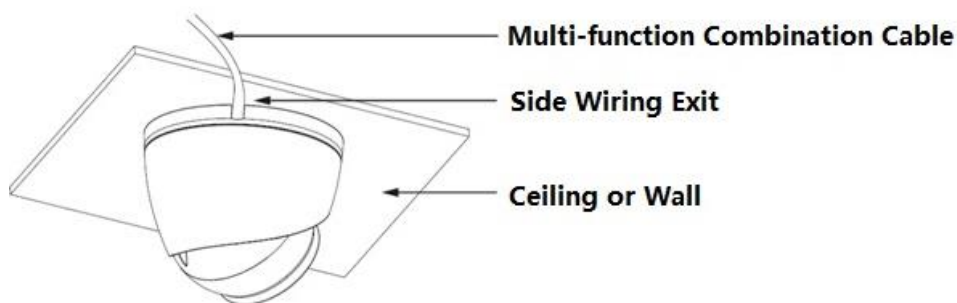


Figure 2-7

Step 4

Adjust pedestal position, aim at bottom hole. Take out self-tapping screws in accessories bag. Insert them into the bottom holes of plastic expansion bolt and fix the pedestal on the mounting surface.

Step 5

Assemble the device.

- As for the device shown in Figure 2-2, install the enclosure back to pedestal; rotate the enclosure clockwise to complete device assembly.

- As for the device shown in Figure 2-3, install the enclosure back to pedestal; push the enclosure upward to complete device assembly.
- As for the device shown in Figure 2-4, install the enclosure back to pedestal; push the enclosure upward and tighten the adjusting screw firmly to complete device assembly.

2.3 Connect Device Cable

It is to connect device power cable and network cable.

Note

It needs to implement the operation when the device is equipped with waterproof connector and it is used outdoors.

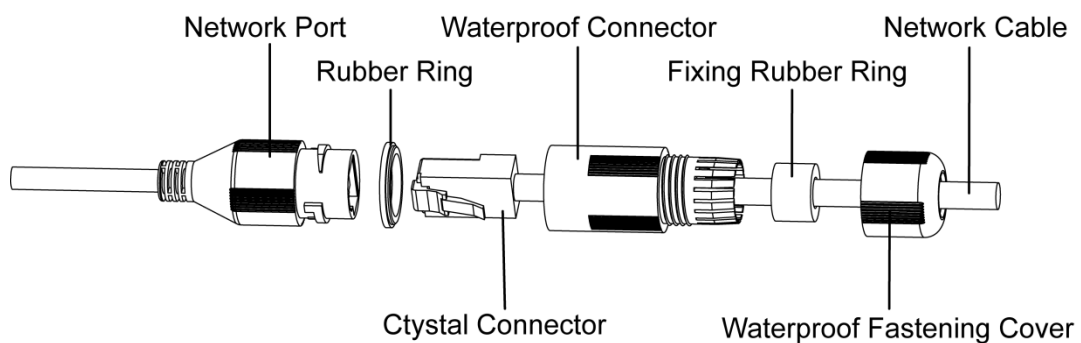


Figure 2-8

Step 1

Keep the convex groove outward and install the rubber ring into the network port, keep the smaller hole of the rubber ring outward and install the fixing rubber ring into the main body of the waterproof connector.

Step 2

Pull the network cable without crystal head through main body of waterproof connector, fixing rubber ring and waterproof locking cover, make the crystal head of network cable, and then insert it into the network cable.

Step 3

Put the main body of waterproof connector on the network port and rotate it clockwise to lock the network port and waterproof connector firmly.

Step 4

Put the waterproof locking cover on the main body of waterproof connector and rotate it clockwise to lock the waterproof connector and waterproof locking cover firmly.

3 Network Configuration

You can initialize the device and modify IP address via "Quick Configuration Tool", for Wi-Fi network camera, it needs to connect to wired network to configure Wi-Fi parameters; You can also initialize device and modify IP address on the WEB interface. Please refer to the *WEB Operation Manual* in the disk for more details.

Note


- It needs to implement initialization if it is the first time use device or the device is restored to factory default. Only some device support initialization function.
- It can implement initialization only when the device IP address (192.168.1.108 by default) and the IP address of PC are in the same network segment.
- In order to make the camera have access to network smoothly, please plan available IP segment according to the actual network environment.
- The following figures are for reference only; different models may have different interfaces.

3.1 Device Initialization

Step 1

Double click "IP ConfigTool.exe" and open quick config tool.

Step 2

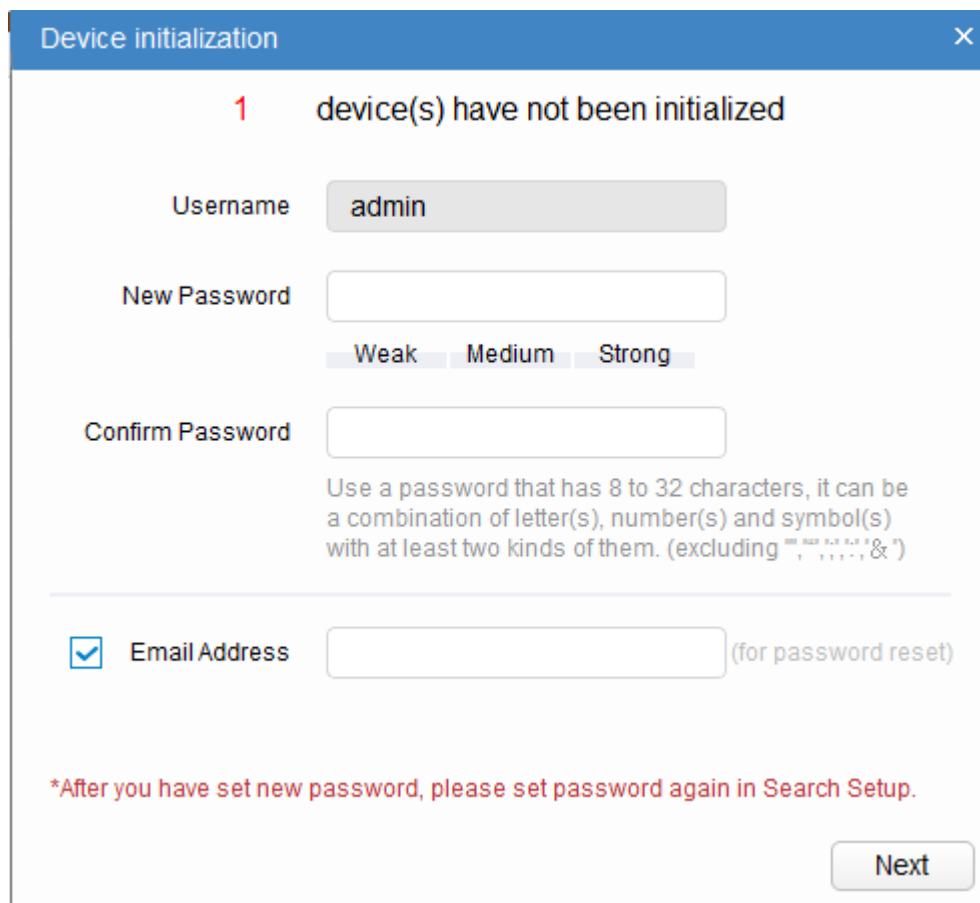
Click  to enter the interface where you can modify IP address, click **Search Setting**, the system will display the **Setting** dialog box.

Step 3

Set the device network segment, login user name and password, and then click **OK**. The system will display the searched devices after searching completes.

Step 4

Select the devices which need initialization and click **Initialization**. The system will display the interface of **Device Initialization**, which is shown in Figure 3-1.



The image shows a 'Device initialization' dialog box with a blue header bar containing a close button (X). The main content area has a red '1' followed by the text 'device(s) have not been initialized'. Below this, there are three input fields: 'Username' with the value 'admin', 'New Password', and 'Confirm Password'. Between the 'New Password' and 'Confirm Password' fields are three radio buttons labeled 'Weak', 'Medium', and 'Strong'. Below the 'Confirm Password' field is a text prompt: 'Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them. (excluding " ", " ", " ", " ", " ", " ")'. Below this is a checkbox labeled 'Email Address' which is checked, followed by an empty input field and the text '(for password reset)'. At the bottom right is a 'Next' button. A red note at the bottom states: '*After you have set new password, please set password again in Search Setup.'

Figure 3-1

Step 5

Set new password and confirm password, select **Email Address** and input email address.

Note

The password can be set as 8 to 32 characters; it can be a combination of number(s), letter(s) and symbol(s) with at least two kinds of them (excluding " ", " ", " ", " ", " ", " "). Please set password with high security according to the password strong and weak prompt.

Step 6

Click **Initialization**, the system begins to initialize the device.

✓ means initialization succeeded; ⚠ means initialization failed. Click the icon to check more details.

Step 7


Click **OK** to complete device initialization.

3.2 Modify IP Address

Step 1

Double click "IP ConfigTool.exe" and open quick config tool.

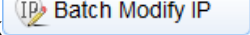
Step 2

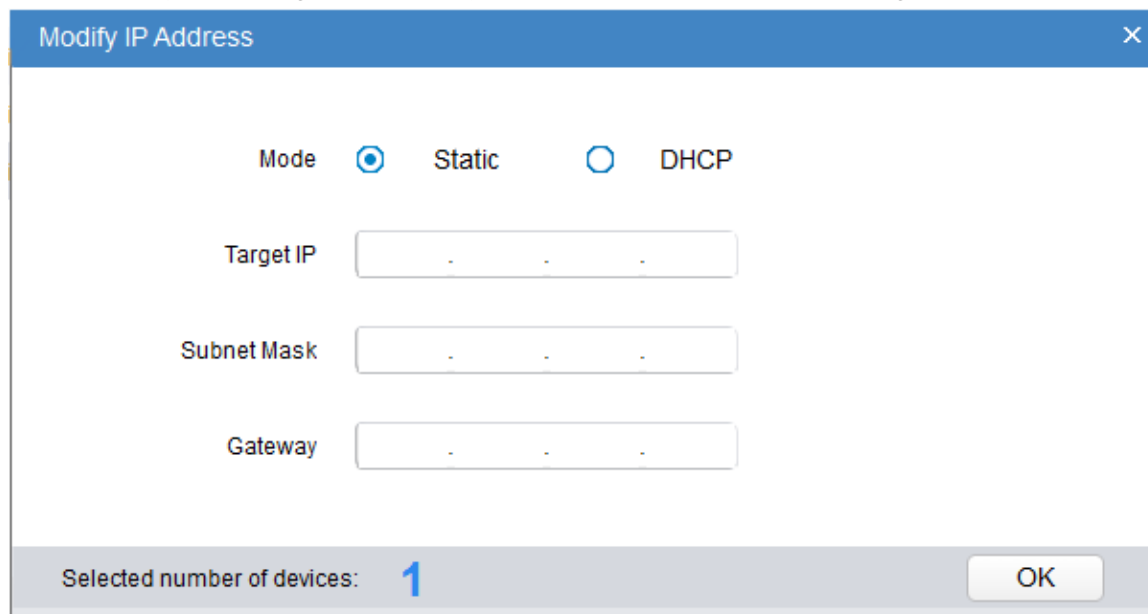
Click  to enter the interface where you can modify IP address, click **Search Setting**, the system will display the **Setting** dialog box.

Step 3

Set the device network segment, login user name and password, and then click **OK**. The system will display the searched devices after searching completes.

Step 4

Select the devices whose IP addresses need to be modified, and then click . The system will display the dialog box of Modify IP Address, which is shown in Figure 3-2.



The dialog box titled "Modify IP Address" has a blue header bar with a close button (X) in the top right corner. Inside the dialog, there are two radio buttons under the label "Mode": "Static" (which is selected with a blue dot) and "DHCP". Below this, there are three input fields: "Target IP", "Subnet Mask", and "Gateway". Each input field contains three dashes "-" as placeholders. At the bottom of the dialog, there is a grey bar containing the text "Selected number of devices:" followed by a large blue number "1", and an "OK" button on the right.

Figure 3-2

Step 5

Set the mode as **Static**, and enter the planned start IP, subnet mask and gateway.

Note

Set the mode as **DHCP** when there is DHCP server in the network, the device will automatically acquire IP address from the DHCP server.

Step 6

Click **OK** to complete modification of device IP address.

3.3 Login WEB Interface

Step 1

Open IE browser, enter the modified camera IP address into the address bar and then press **Enter** button. Please operate according to the interface prompt if the interface displays guide of **Software License Agreement** and **Online Upgrade**.

Step 2

Enter username and password, click **Login**.

Step 3

For the first login, click **Click Here to Download Plug-in**, install controls according to system prompt. The main interface will be shown in Figure 3-3 after control installation is completed.

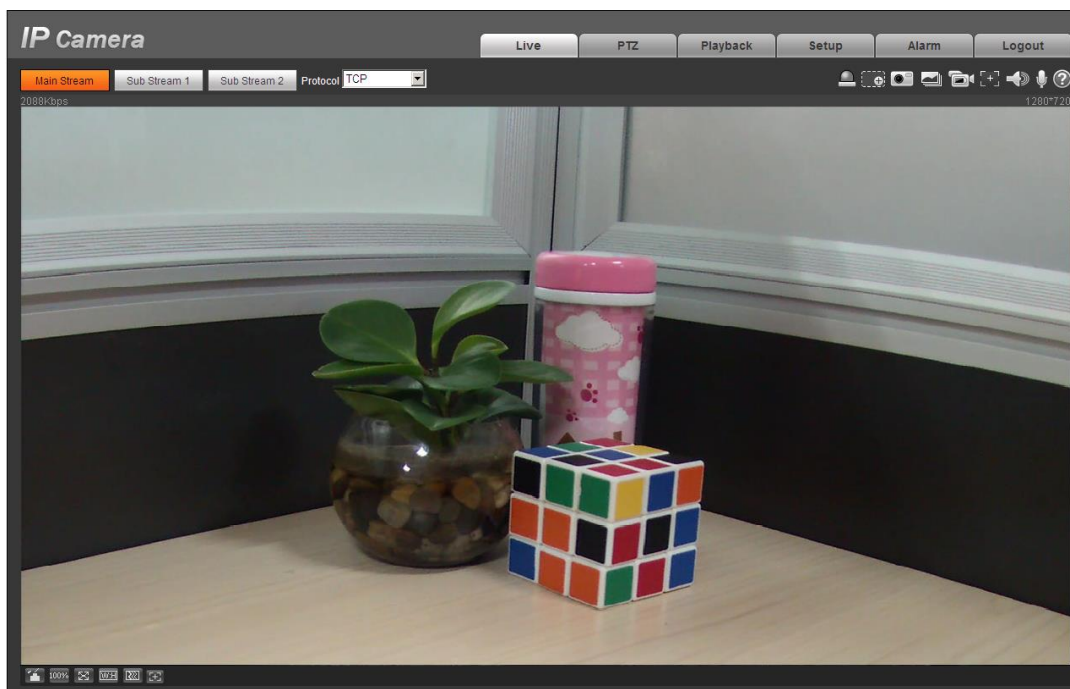


Figure 3-3